

FIG. 1

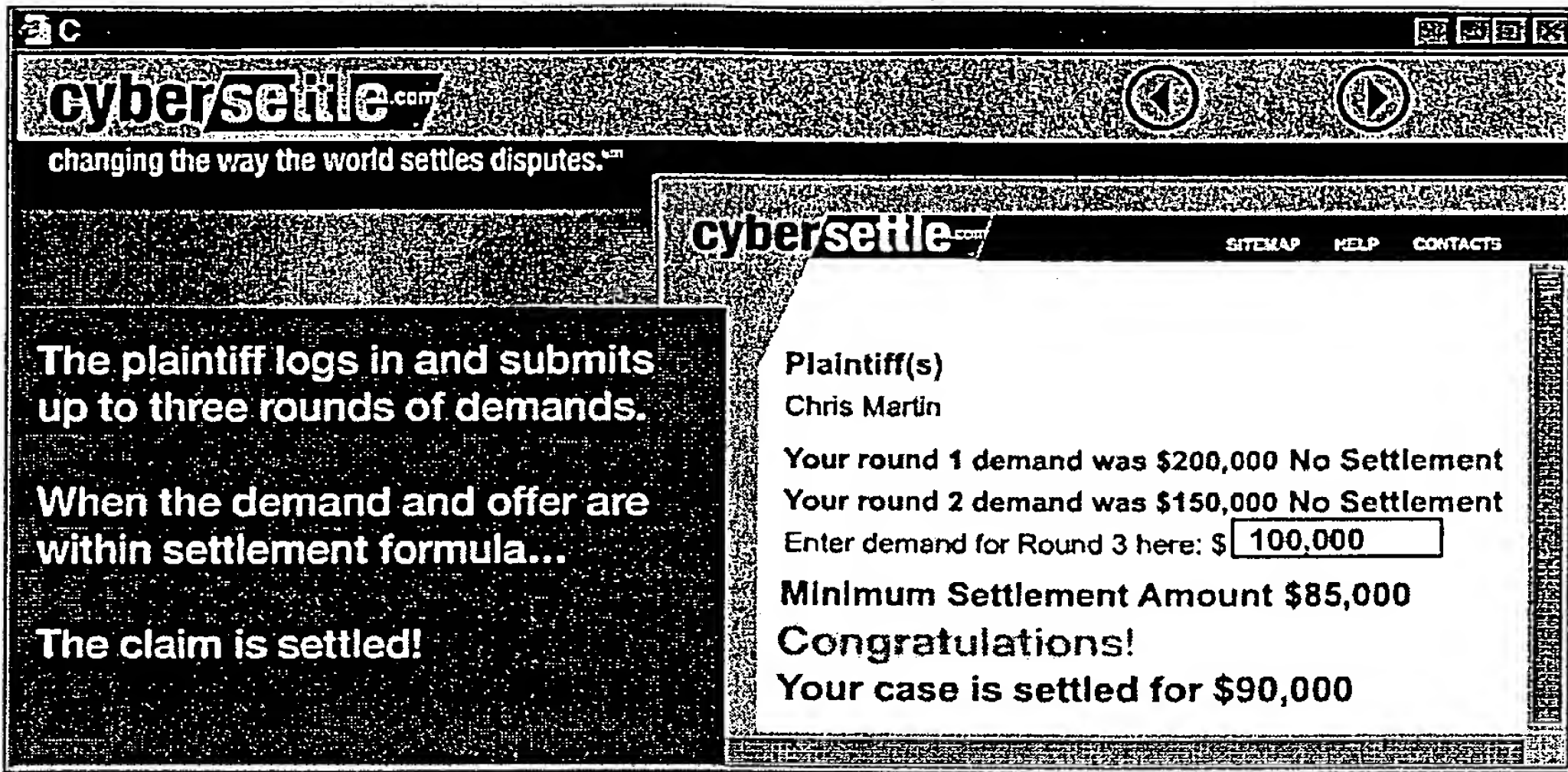


FIG. 2

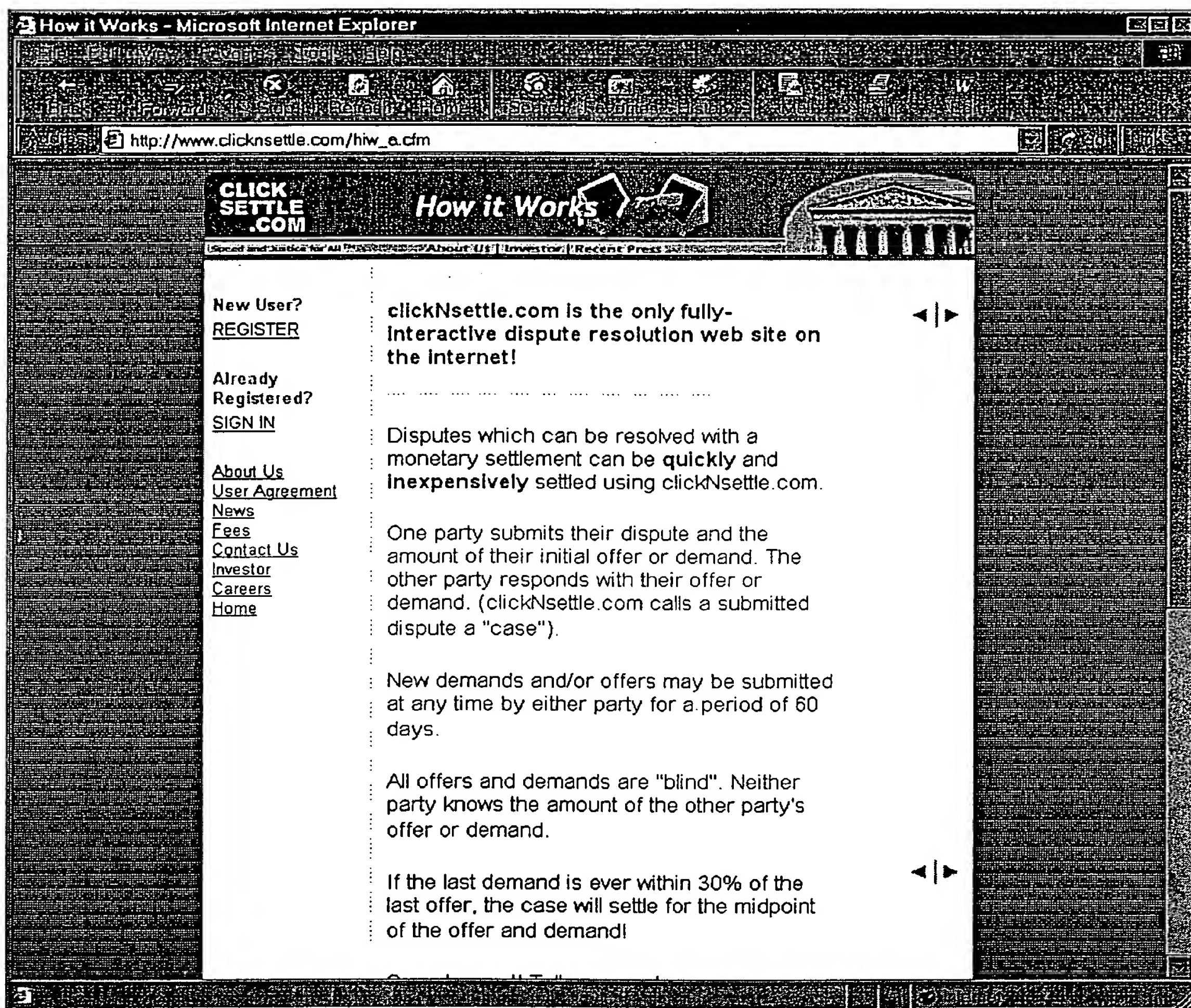


FIG. 3

FIG. 3

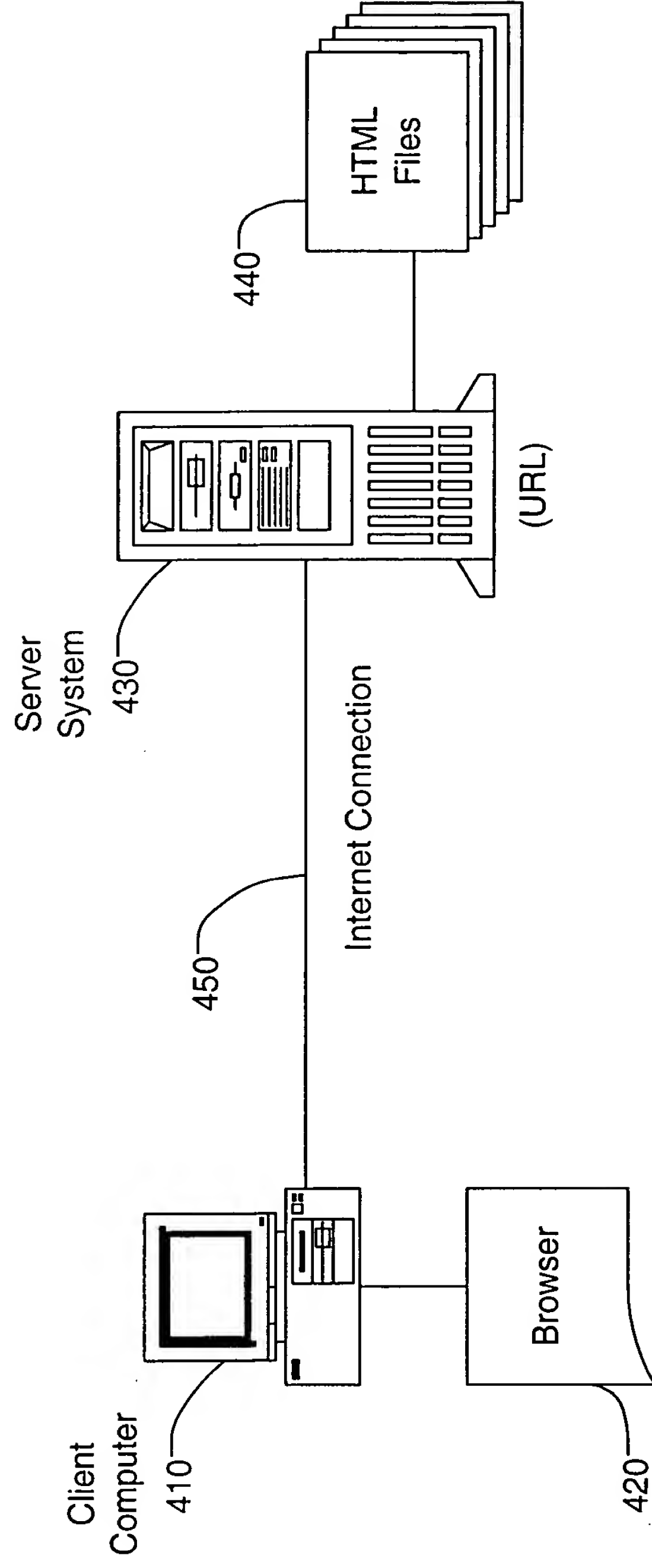


FIG. 4

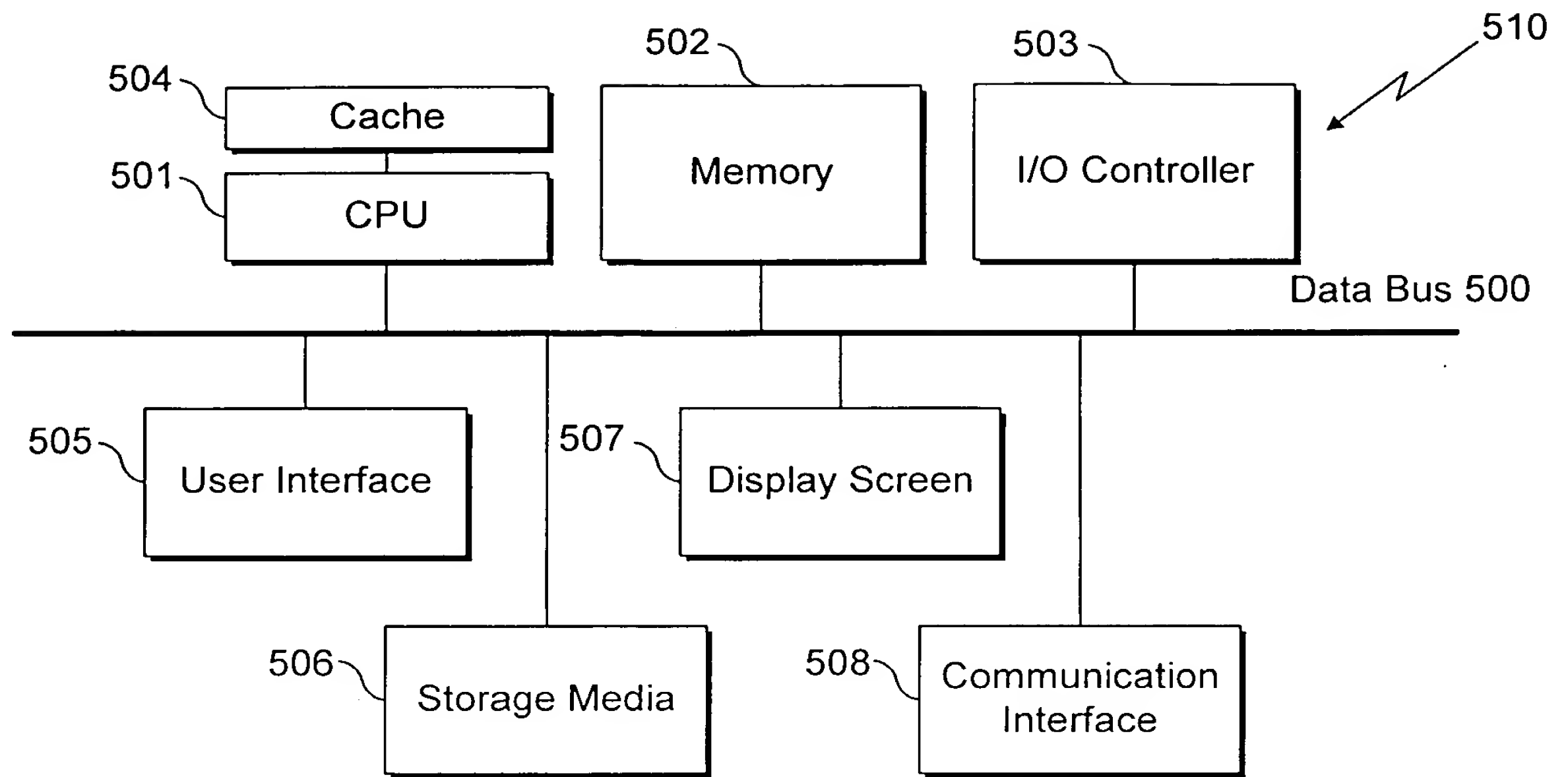


FIG. 5A

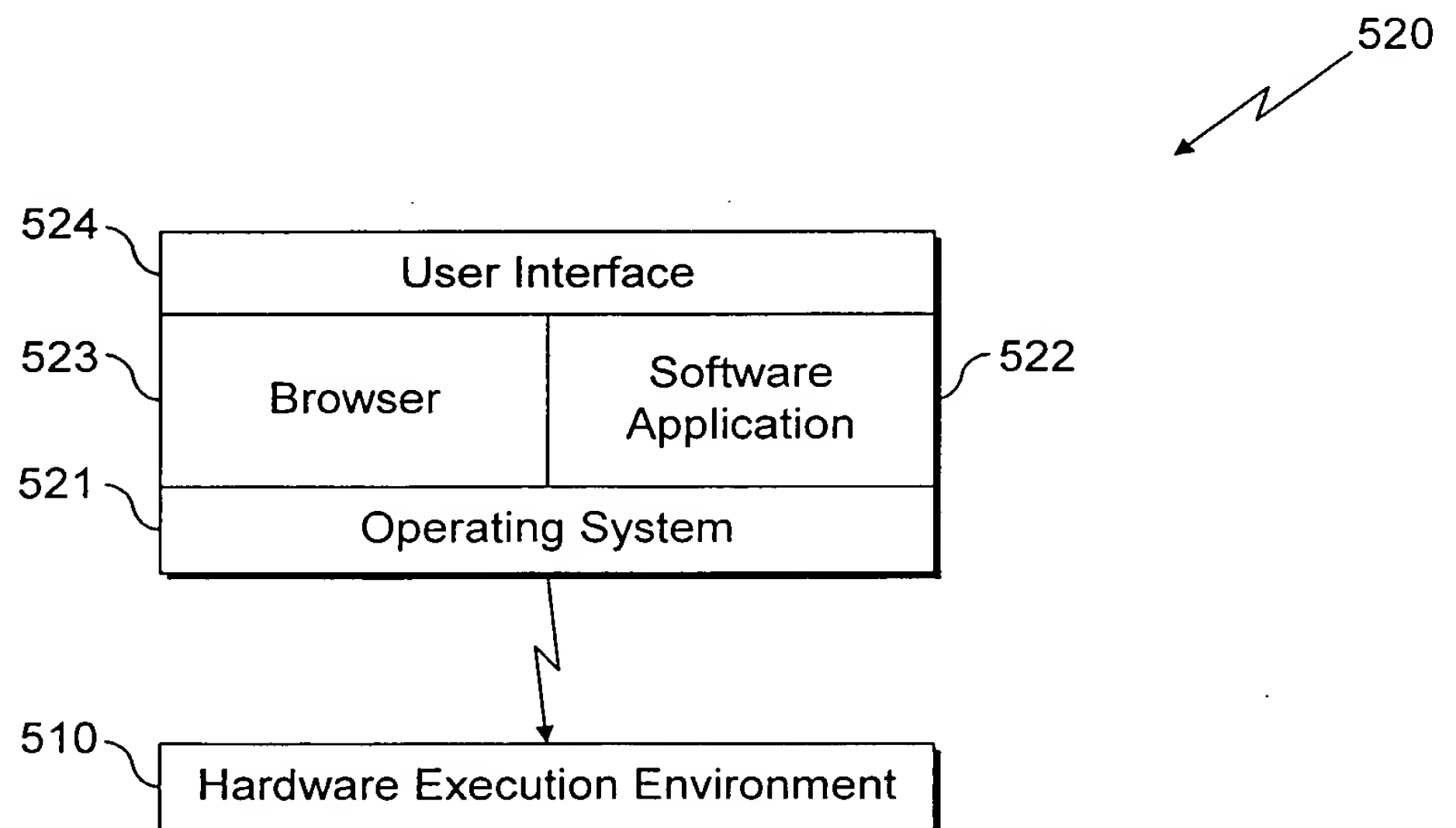


FIG. 5B

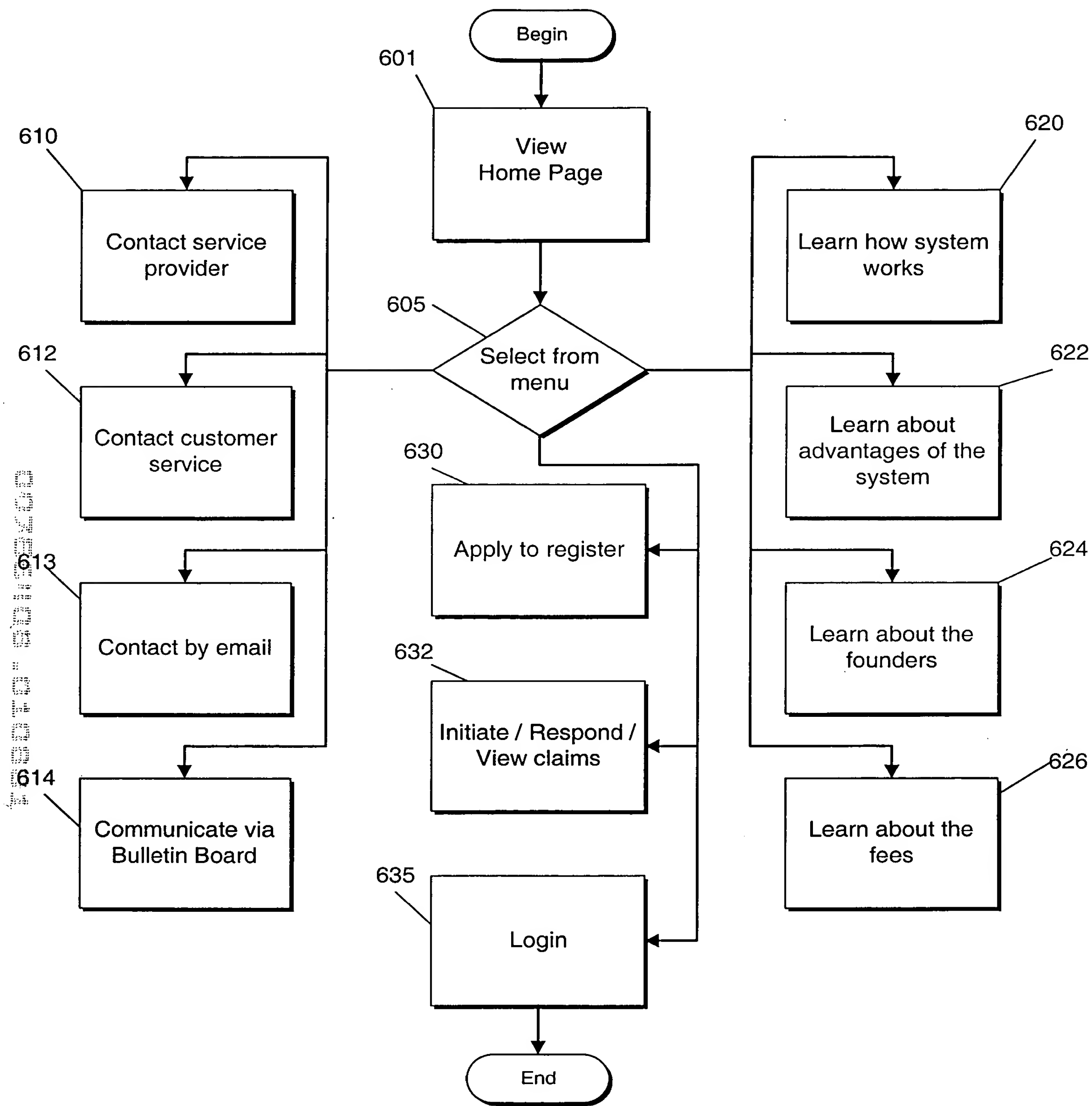


FIG. 6

FIG. 7

Home Page

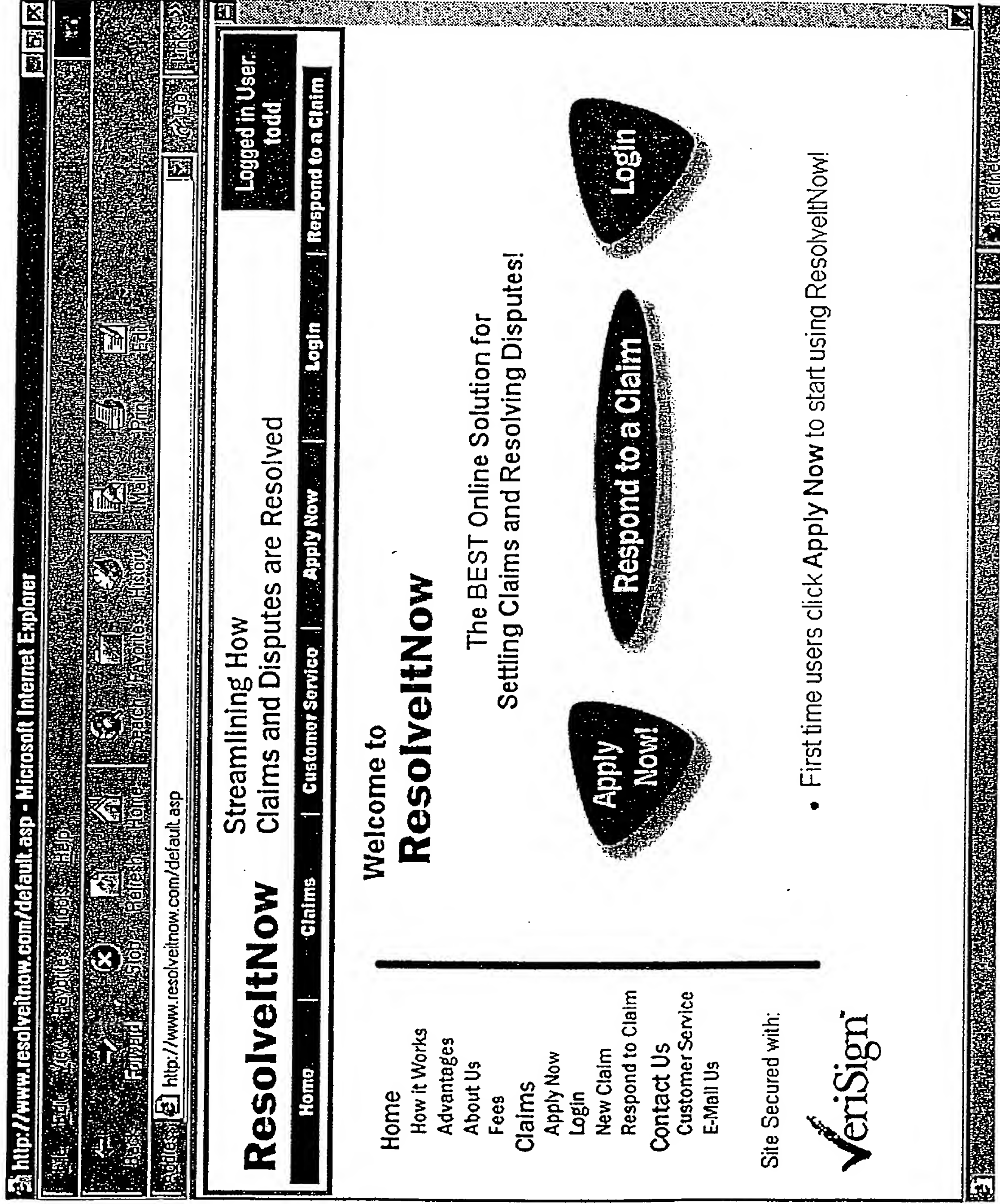


FIG. 8

How It Works

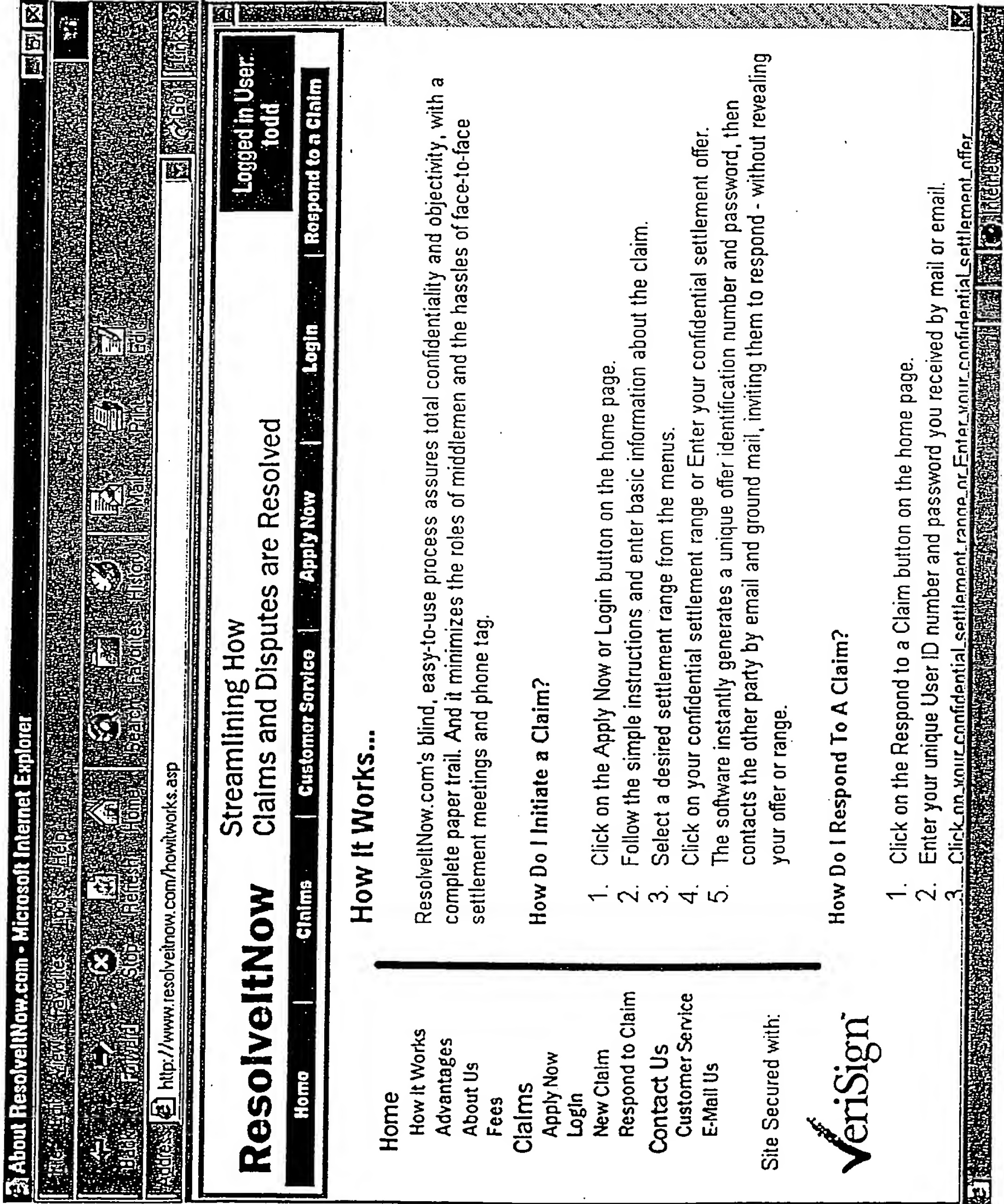


FIG. 9

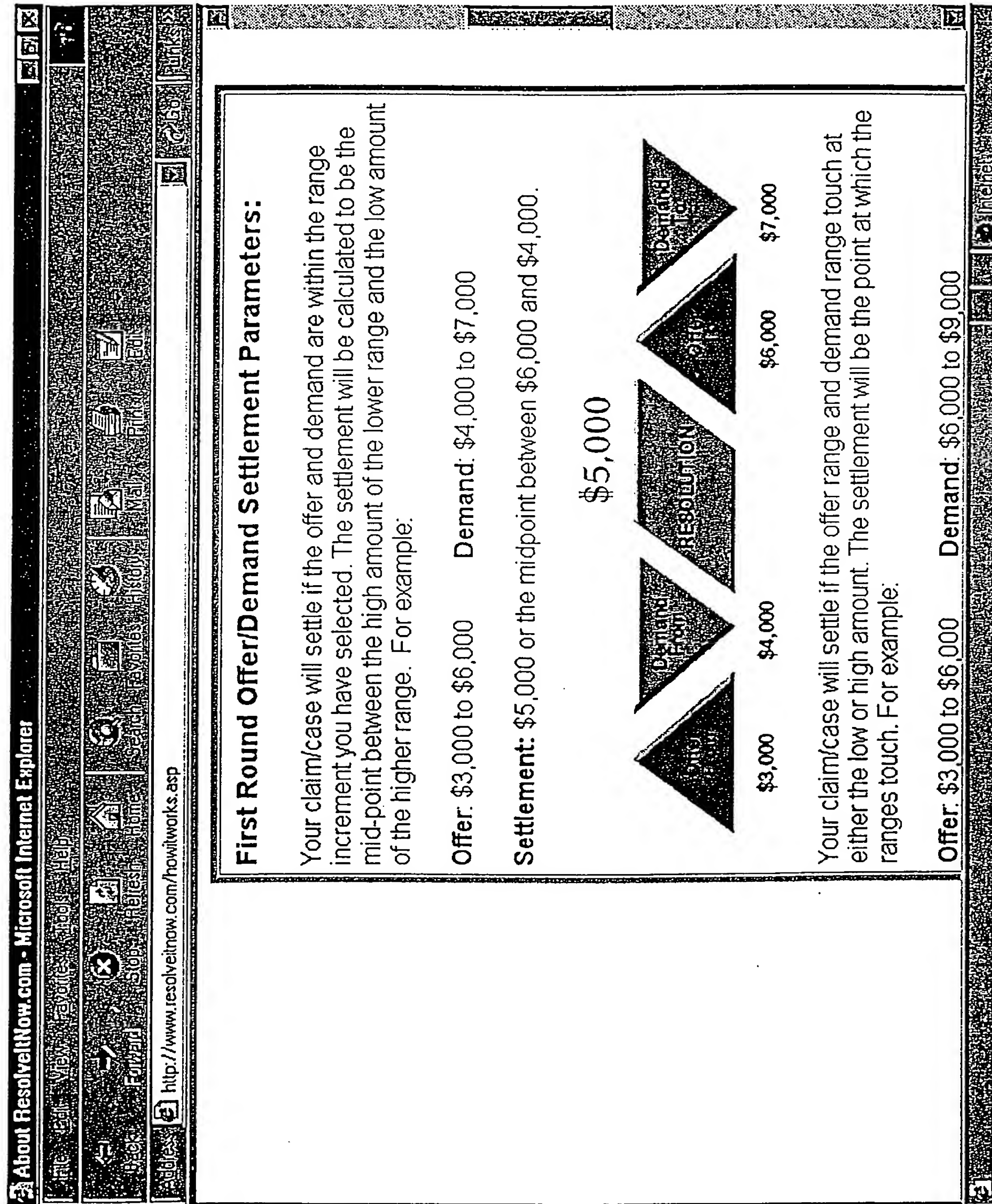


FIG. 10

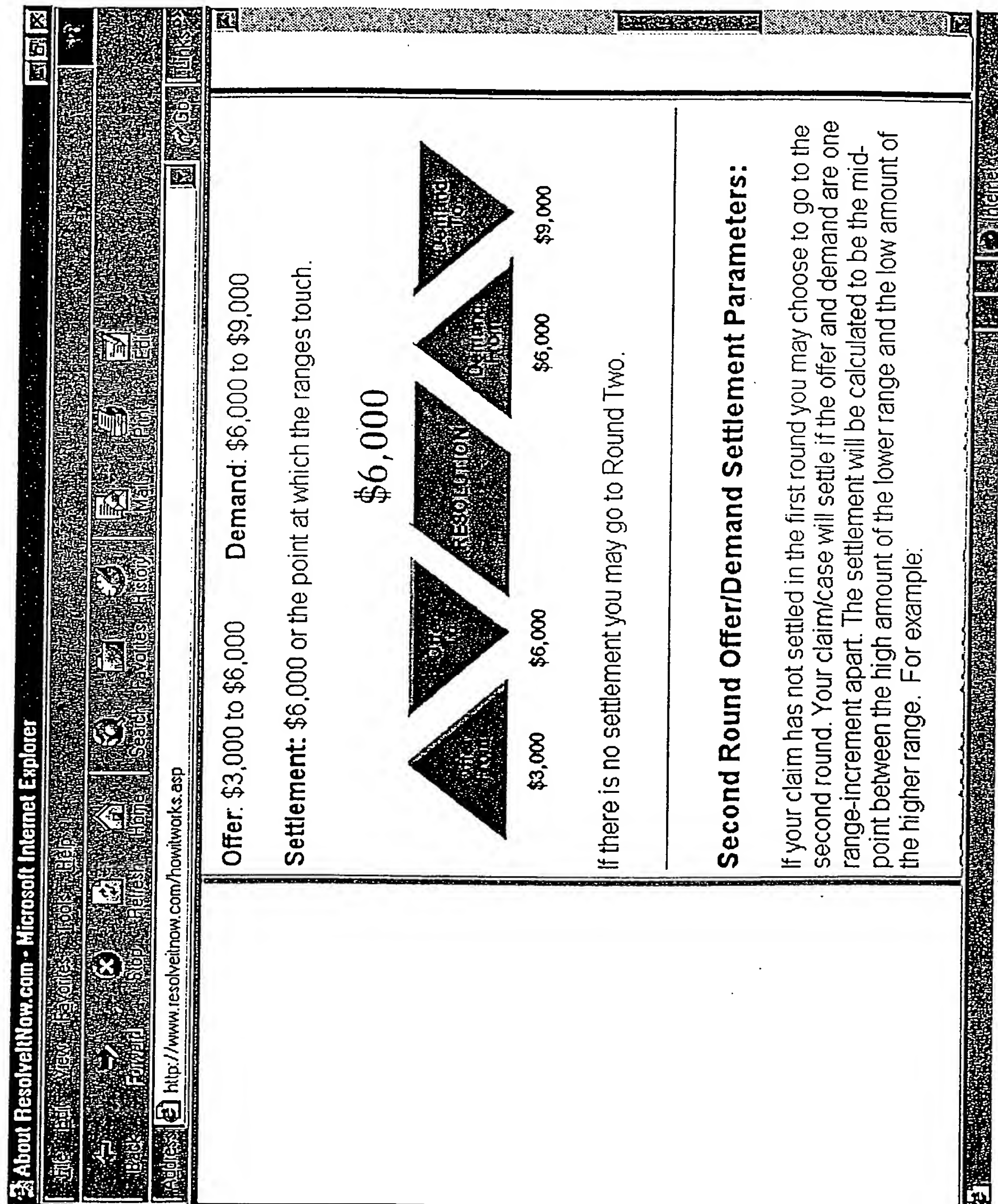


FIG.11

How It Works (cont.)

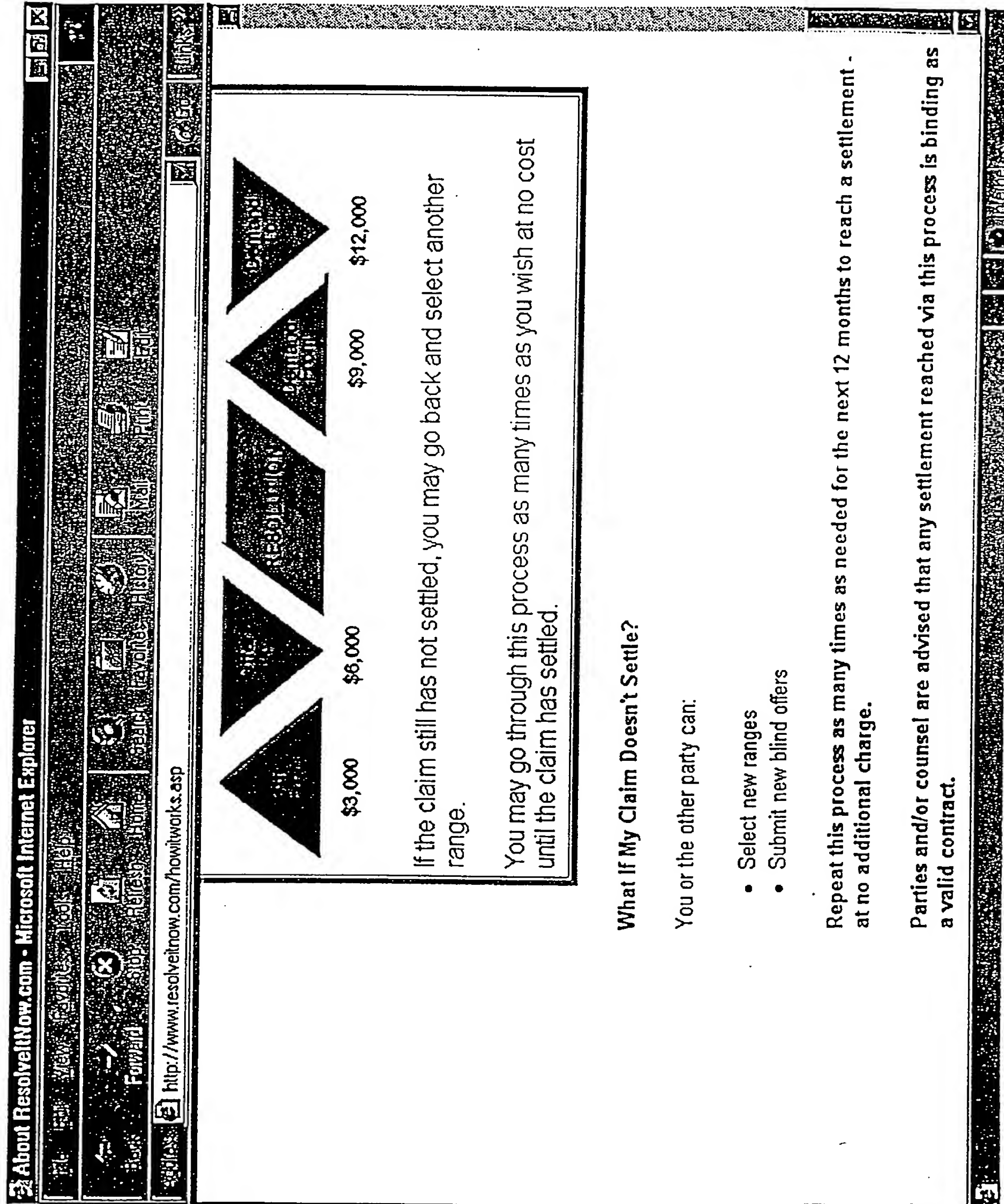


FIG. 12

How It Works (cont.)

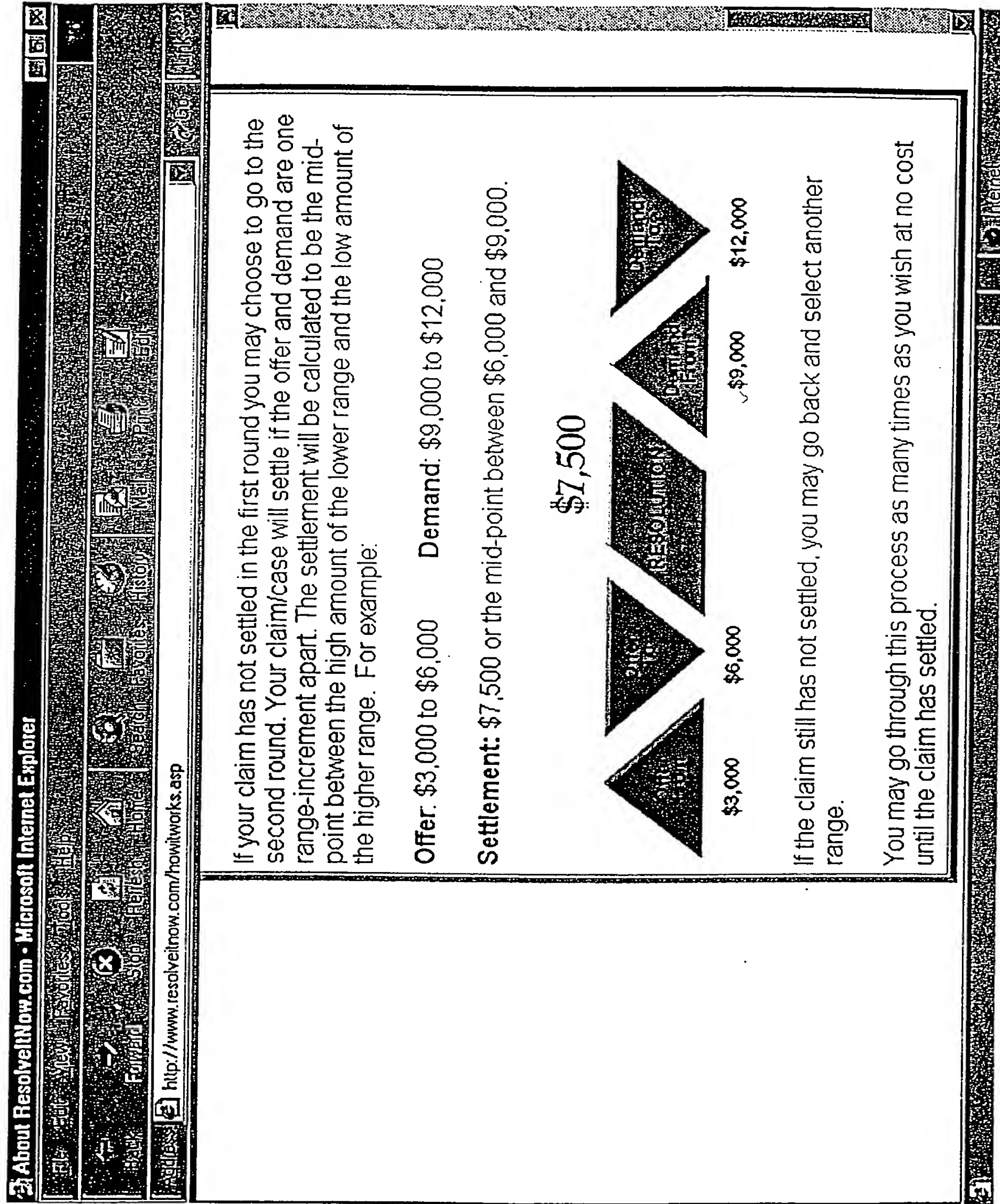


FIG. 13

Advantages

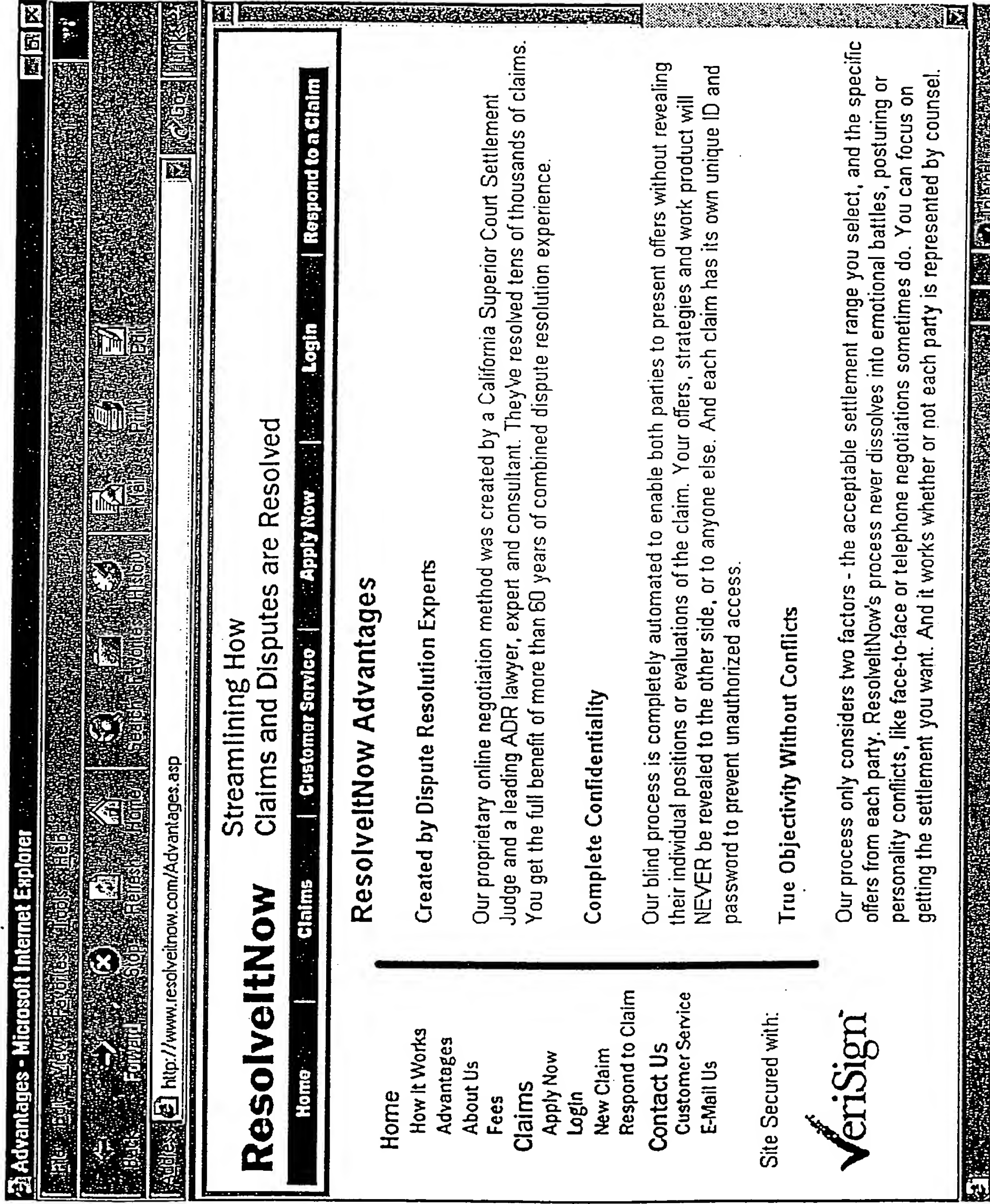


FIG. 14

Advantages (cont.)

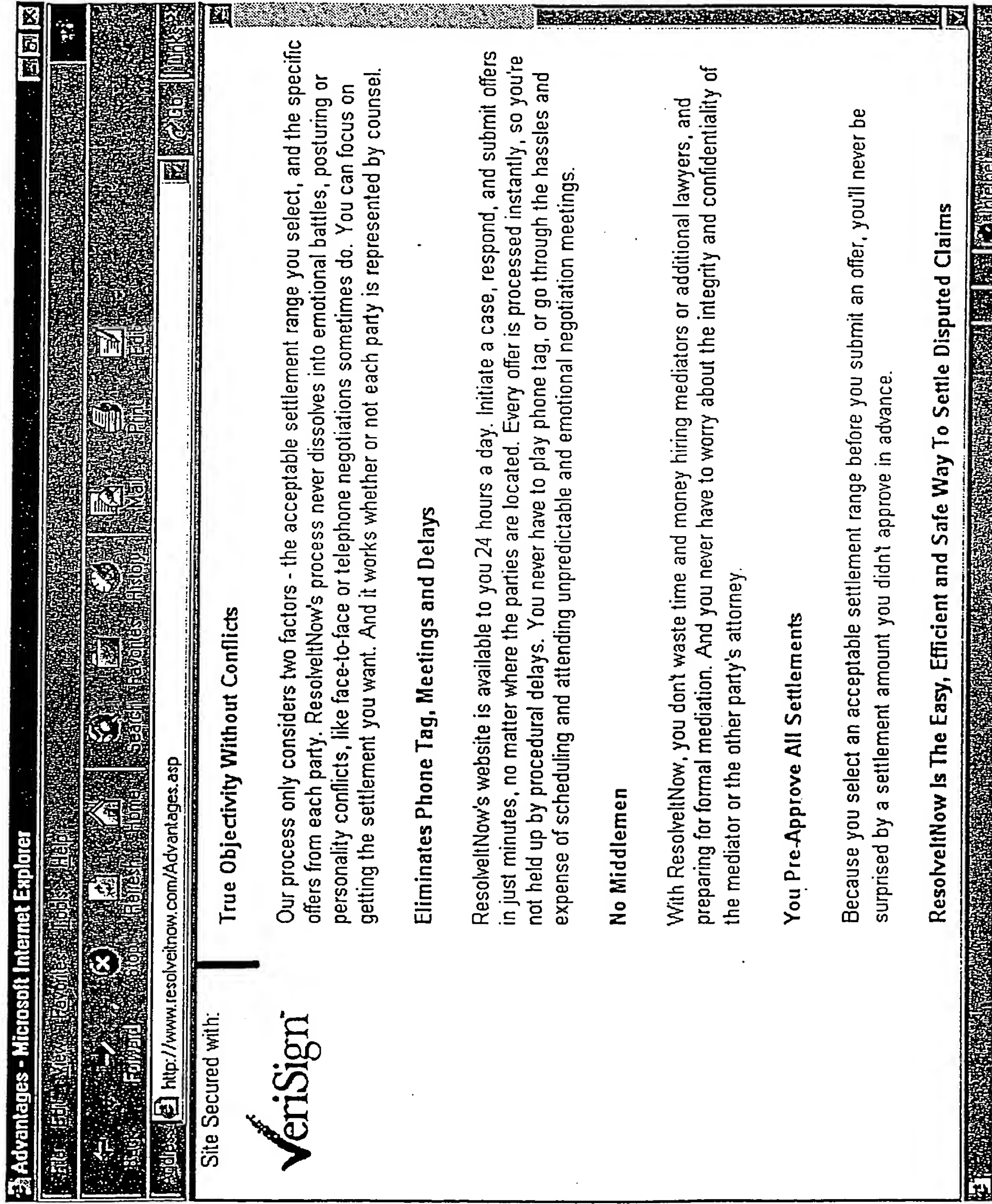


FIG. 15

About Us

ResolveItNow Streamlining How Claims and Disputes are Resolved

Home | **Claims** | **Customer Service** | **Apply Now** | **Login** | **Respond to a Claim**

About Us

Vanessa C.L. Chang
Founder and Chief Executive Officer

Ms. Chang, a principal in EI & EI Investments, provides independent financial consulting and merger and acquisition advisory services. Until recently, she was responsible for building Corporate Real Estate Capital ("CREC"). CREC originated debt and managed the loan portfolio, often selling the loans as either whole loans or into a securitization. CREC, an affiliate of Secured Capital Corp was a \$1 billion debt fund financed by Cargill Financial Services, SunAmerica, Secured Capital and U.S. Realty. Ms. Chang was also responsible for starting and building the merger/acquisition, corporate finance and valuation businesses for KPMG's West Coast practice. Ms. Chang has spent 20 years starting, building and developing professional service businesses outside of the core business of two organizations, Secured Capital, a real estate investment bank and KPMG LLP, a public accounting firm. She is licensed as a practicing Certified Public Accountant in California and a member of American Institute of Certified Public Accountants. Ms. Chang is also the Chairman of the Library Foundation of Los Angeles and is the Chair of the Business and Finance Committee for Claremont Graduate University.

The Honorable R. William Schoettler
Founder and Vice President, Sales-Legal

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Contact Us
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E-Mail Us

Site Secured with:

VeriSign

FIG. 16

About Us (cont.)

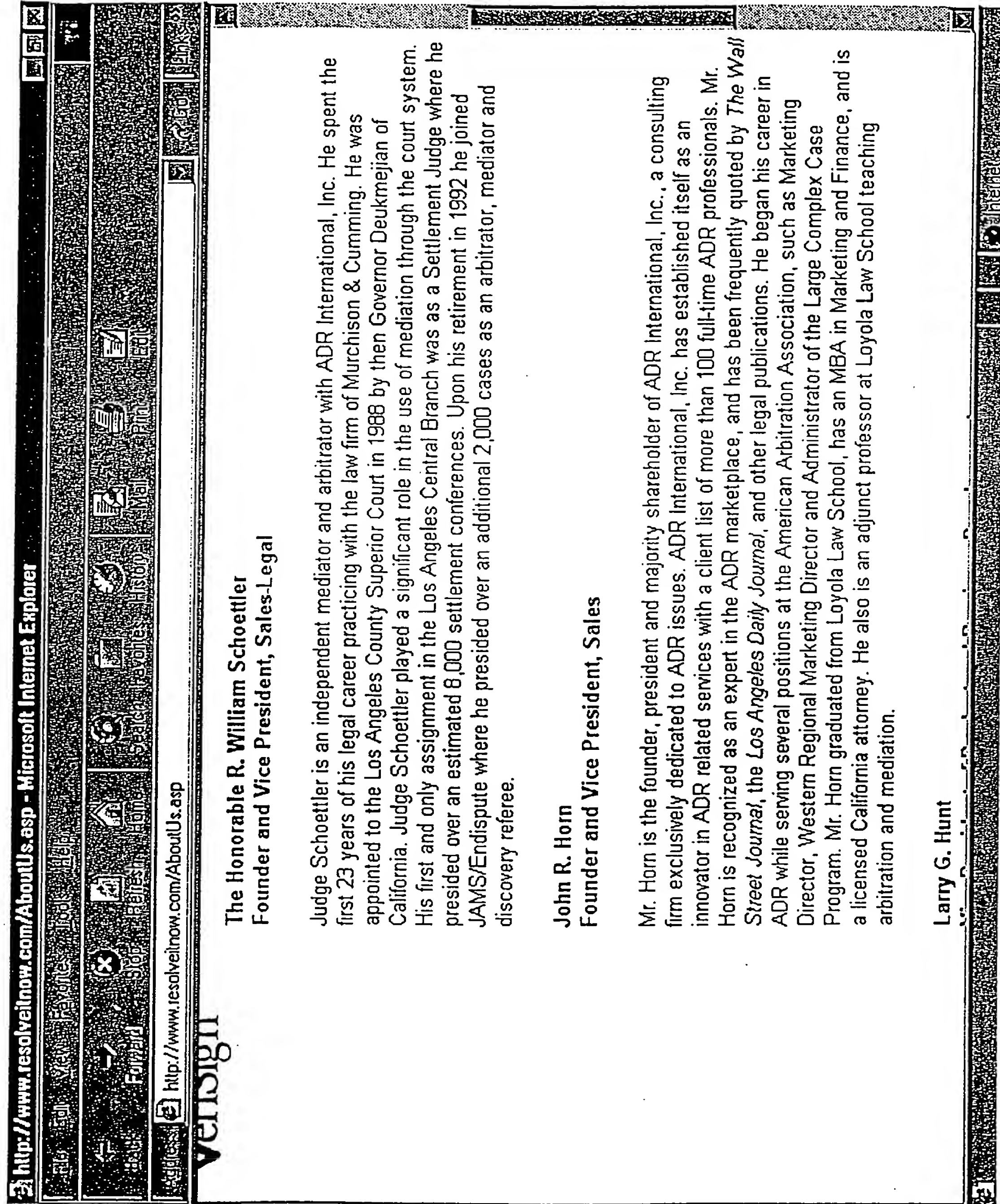


FIG. 17

About Us (cont.)

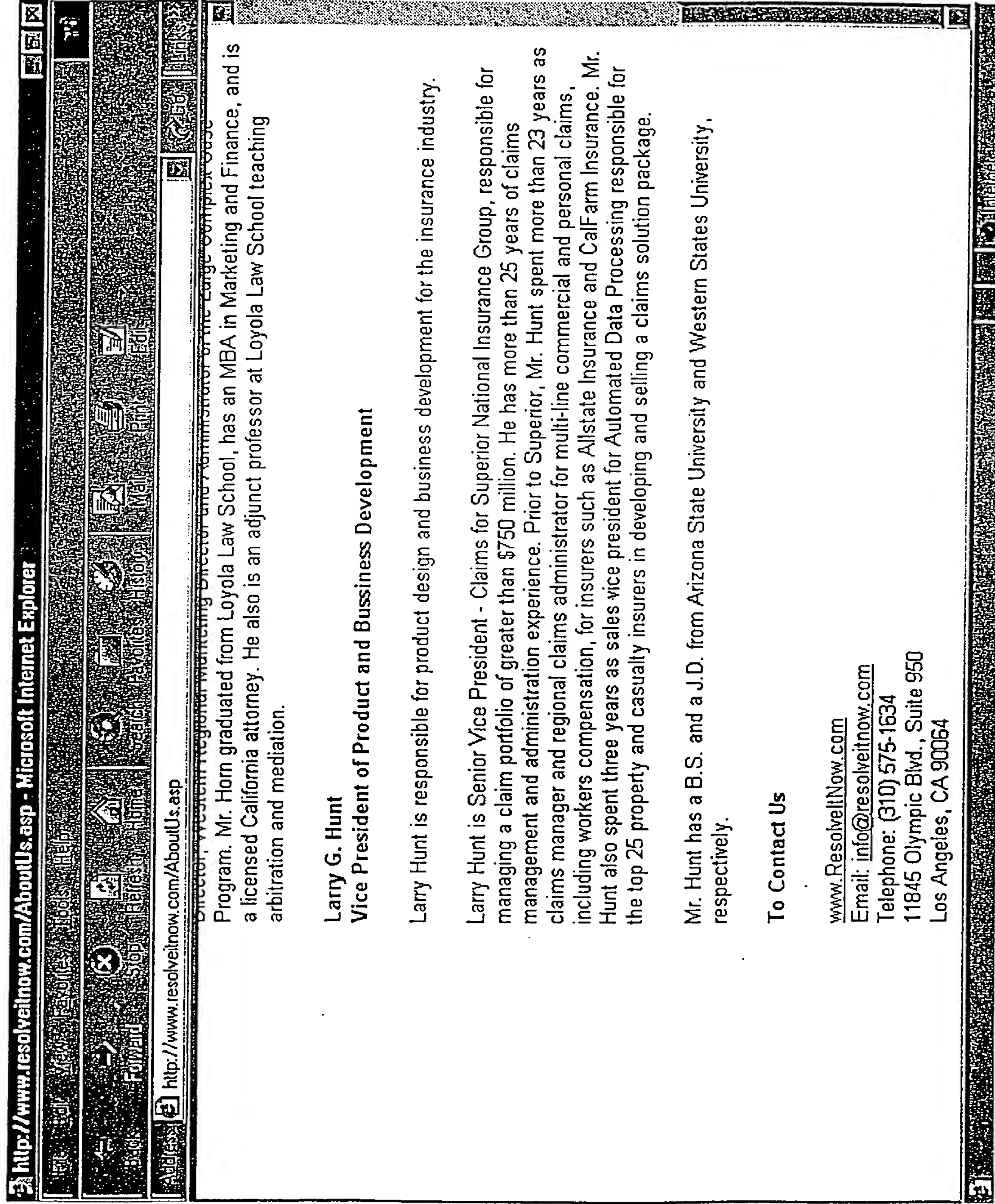


FIG. 18

Fees

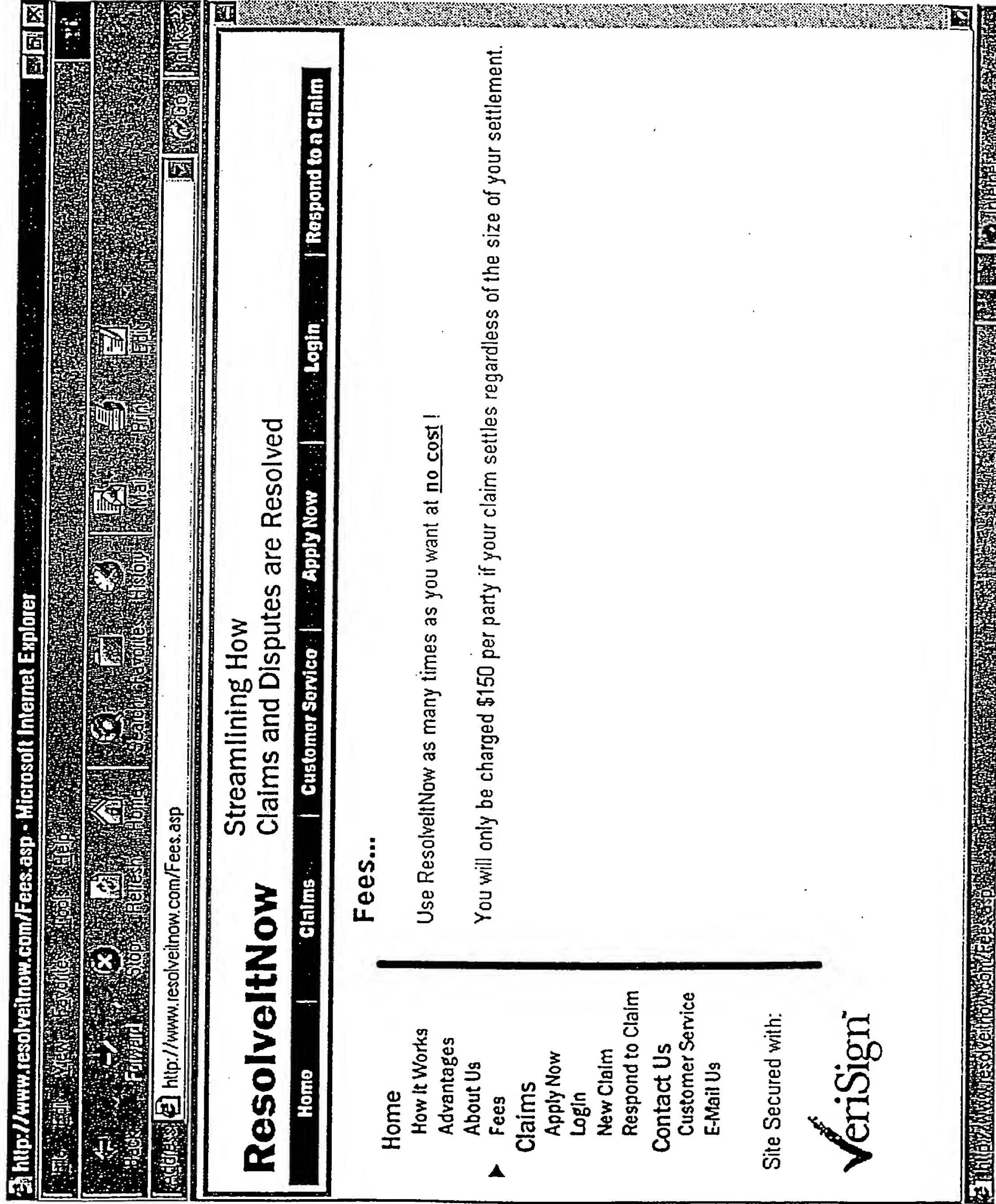


FIG. 19

Customer Service

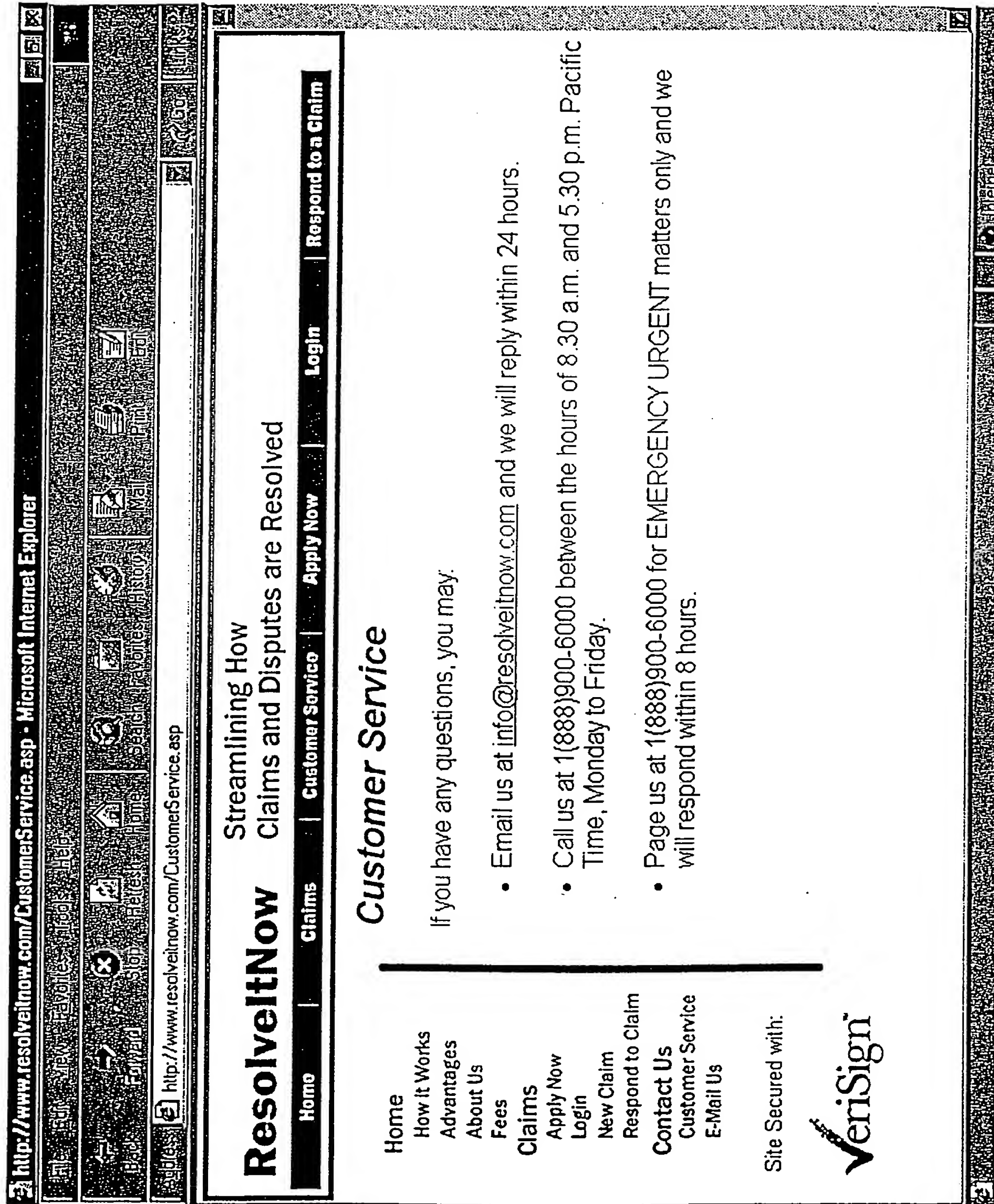



FIG. 20

VeriSign

VeriSign Secure Site - Microsoft Internet Explorer

File Edit View Favorites Tools Help



The Sign of Trust on the Net

WWW.RESOLVEITNOW.COM is a

VeriSign Secure Site

Security remains the primary concern of on-line consumers. The VeriSign Secure Site Program allows you to learn more about web sites you visit before you submit any confidential information. Please verify that the information below is consistent with the site you are visiting.

Name	WWW.RESOLVEITNOW.COM
Status	Valid
Validity Period	11-Apr-2000 - 11-Apr-2001
Server ID Information	Country = US State = California Locality = Sherman Oaks Organization = ResolveItNow Organizational Unit = ResolveItNow Organizational Unit = Terms of use at www.verisign.com/RPA (c)99 Common Name = www.resolveitnow.com

If the information is correct, you may submit sensitive data (e.g., credit card numbers) to this site with the assurance that:

FIG. 21

VeriSign (cont.)

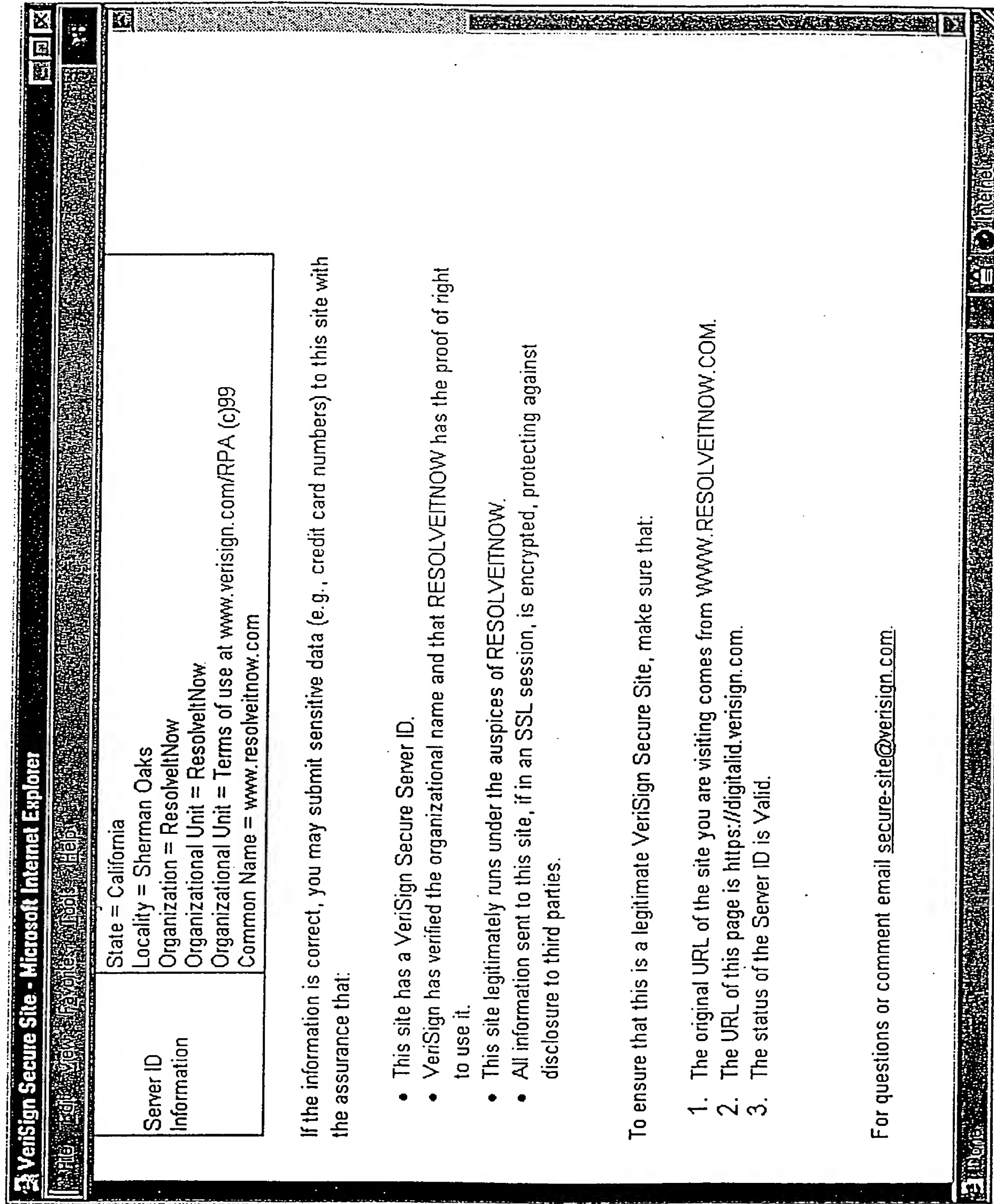


FIG. 22

Initiating Party Contact Information

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Initiating Party Contact Information

Name:

E-Mail:

Company (optional):

Address:

City, State Zip:

Telephone:

Fax:

Please Select Billing Method

☐ Charge my credit card

☐ Use company account number

Site Secured with:

Credit Card Information

File

Edit

View

Favorites

Tools

Developer

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Print

Edit

Address: https://www.resolveitnow.com/secure/CaseloadOwnerContactEntryCCandInsNo.asp

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Credit Card Information ...

Credit Card Type

Credit Card Number

Expiration Date Month

Expiration Date Year

Name on Card

Billing Address for Card

Billing Address (line 2)

City

State

Zip

County

Submit

Reset

Site Secured with:

TOP SECRET

FIG. 24

Supply Password

https://www.resolveitnow.com/secure/validateowner.asp?w_BillType=CreditCard - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Refresh Home Search Favorites History Mail Print Edit

Address: https://www.resolveitnow.com/secure/validateowner.asp?w_BillType=CreditCard

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Your personal User ID (UID) number is: 637

You will now need to supply a password to access your cases.
(4 to 8 alpha-numeric characters)

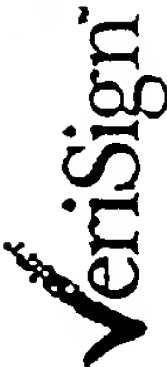
Password

Repeat Password

Submit

Reset

Site Secured with:



Internet

FIG. 25

Company Account Information

[https://www.resolveitnow.com/secure/CaseLoadOwnerContactEntryCCandInsNo.asp - Microsoft Internet Explorer](#)

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[View](#)
[Favorites](#)
[Tools](#)
[Help](#)

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[Forward](#)
[Stop](#)
[Refresh](#)
[Home](#)
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[Print](#)
[Edit](#)

[https://www.resolveitnow.com/secure/CaseLoadOwnerContactEntryCCandInsNo.asp](#)

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Site Secured with:

Company Account Information...

This information is pre-assigned by ResolveItNow.com

Company Account Number

User Name

Password

Submit

Reset

FIG. 26

Newly Registered User

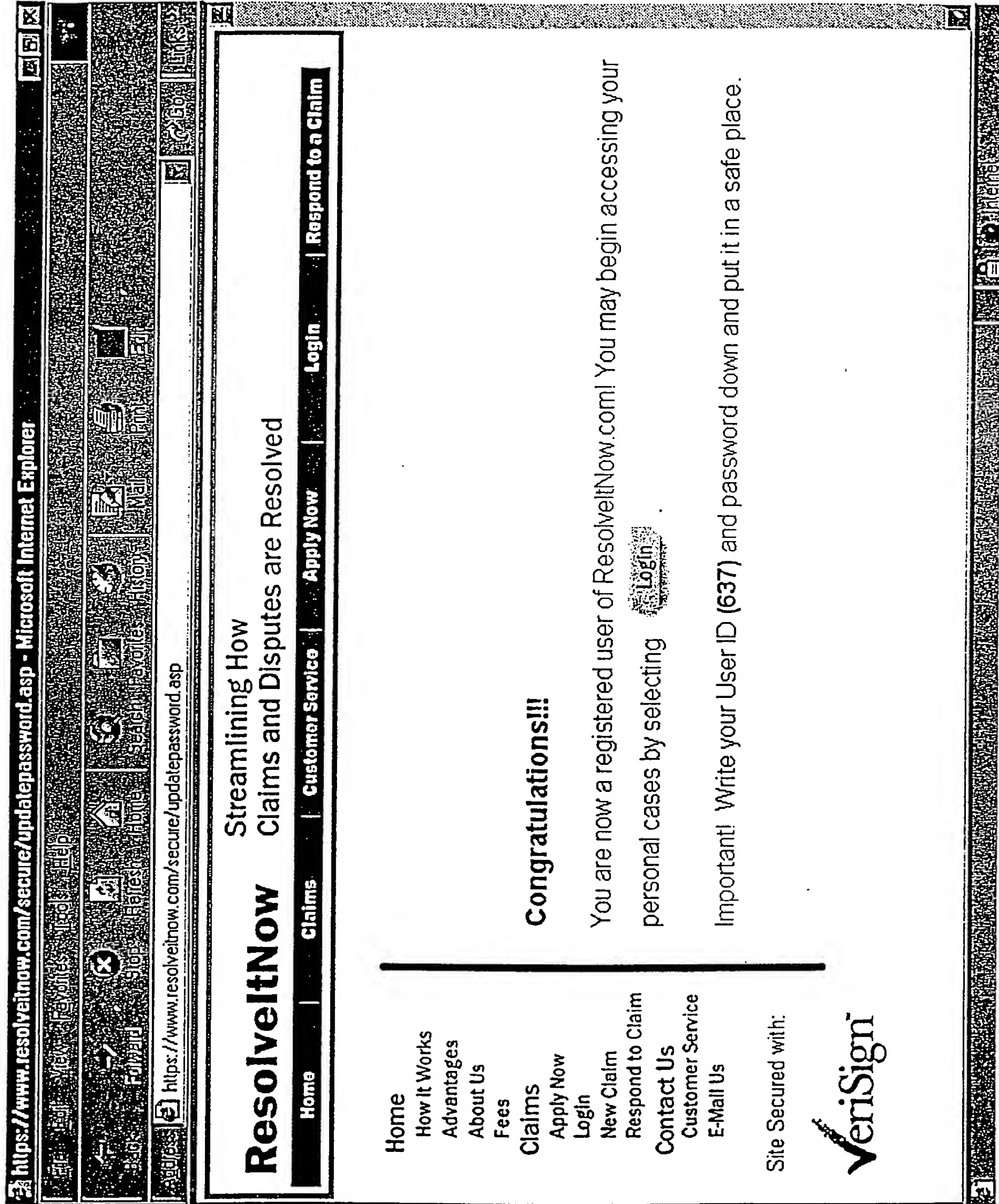


FIG. 27

Login

https://www.resolveitnow.com/secure/Login.asp?ContactType=Owner - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Refresh Home Search Favorites History Mail Print Edit

Address https://www.resolveitnow.com/secure/Login.asp?ContactType=Owner Links

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Please enter your ResolveNow.com ID and Password.


ID

Password

Submit

Clear

Site Secured with:



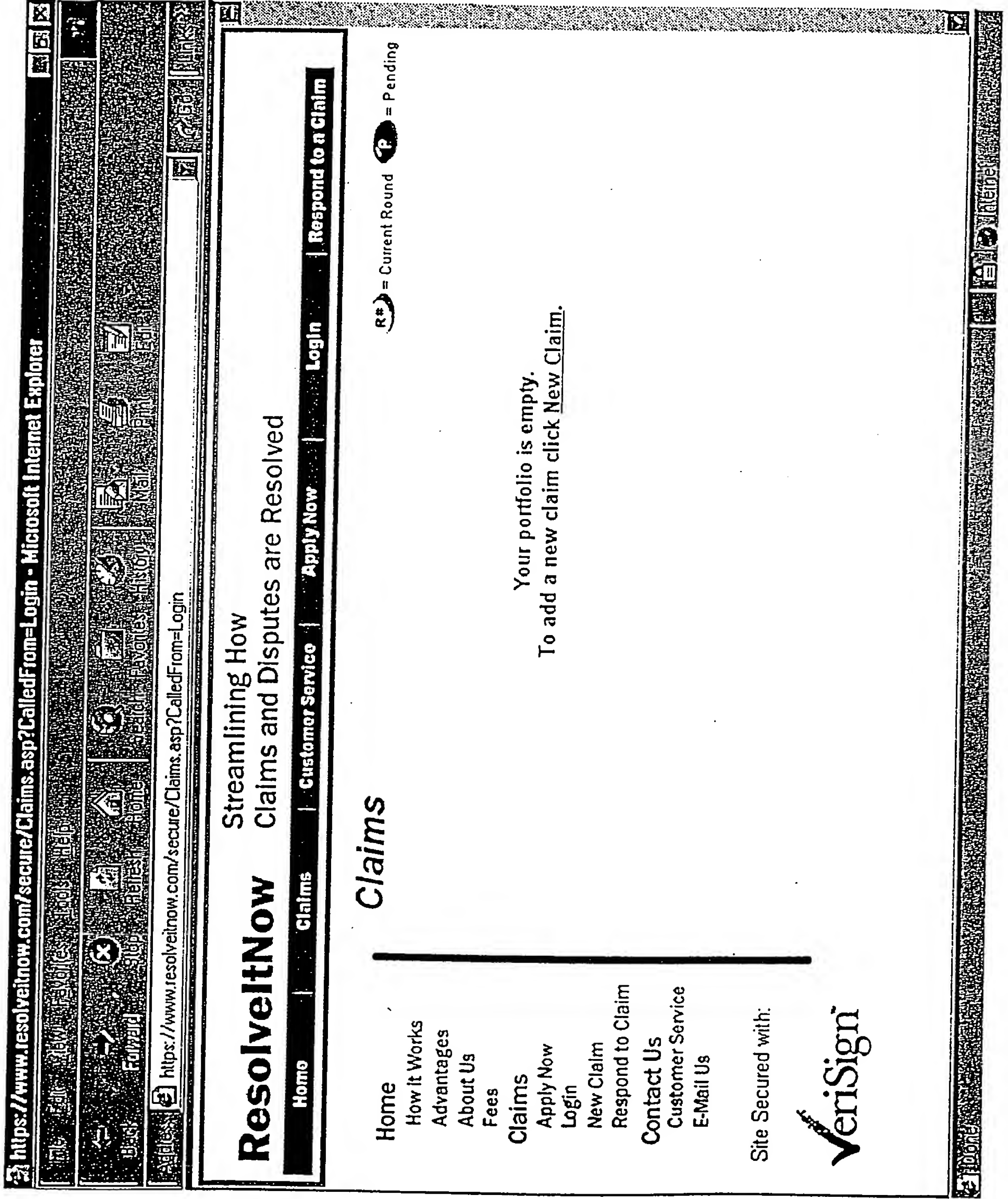
Home

Internet Explorer

FIG. 28

FIG. 28

Click for New Claim



Claims Status

<https://www.resolveitnow.com/secure/claims.asp?CalledFrom=Button> - Microsoft Internet Explorer

[File](#) [Edit](#) [View](#) [Favorites](#) [Tools](#) [Help](#)

[Back](#) [Forward](#) [Stop](#) [Refresh](#) [Home](#) [Search](#) [Favorites](#) [History](#) [Mail](#) [Print](#) [Edit](#)

<https://www.resolveitnow.com/secure/claims.asp?CalledFrom=Button>

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Streamlining How Claims and Disputes are Resolved

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Claims

Claim # 687454634 **Date:** 5/1/00 3:08:55 PM **Active**

Claimant (\$)	Replying Party (ies)
R1 Henry James \$24,000 - \$27,000 Add/Delete Parties Modify Range Selection Delete Claim	P Frank Wells

R# = Current Round P = Pending

Claim # 5465465 **Date:** 5/1/00 3:02:58 PM **Active**

Claimant (\$)	Replying Party (ies)
R1 John Doe \$30,000 - \$32,000 Add/Delete Parties Modify Range Selection Delete Claim	P Mary Smith

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Site Secured with:

FIG. 30

New Claim Information

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[Login](#)
[Respond to a Claim](#)

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Site Secured with:

New Claim

Please enter your new claim information.

Claim Number:

Your role in this dispute is:

Date of Loss:

Type of Loss:

Insurance Company:

Policy Number:

Address:

City, State Zip:

Phone:

Fax:

E-Mail:

Note: The Claim Number entered here must be unique. If you are inquiring on an existing claim, please click on [Existing Claims](#)

[Next Step >>>](#)

FIG. 31

FileEditViewFavoritesToolsHelp
BackForwardStopReloadHomeSearchFavoritesHistoryMailPrintEdit
Address: https://www.resolveitnow.com/secure/plaintiffomheader.asp
Go

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Logged in User:
Adjuster

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New Claim

Please enter your new claim information:

Claim Number: CL77

Your role in this dispute is:

to SEEK a recovery payment (Claimant/Plaintiff)

Date of Loss: 4/1/00

Type of Loss:

Auto - commercial

Insurance Company:

Auto - commercial

Policy Number:

Breach of Contract - Real Estate

Address:

Construction Defect
Directors & Officers
Employee Termination
Fire
Medical malpractice
Personal injury
Property Damage
Slip and Fall

City, State Zip:

Phone:

Fax:

E-Mail:

Note:
The Claim Number entered here must be unique. If you are inquiring on an existing claim, please click on

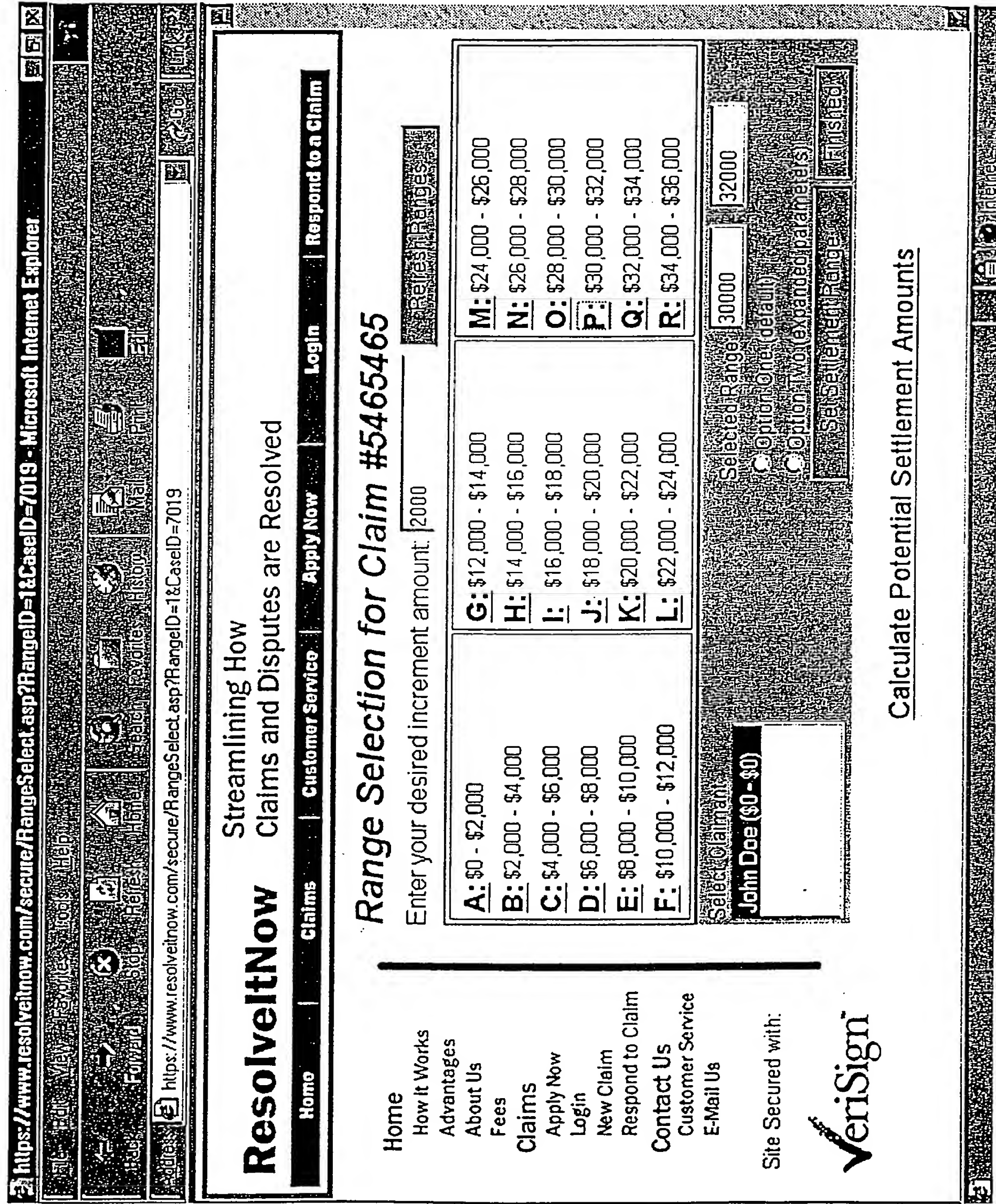
Claims

Next Step >>

Site Secured with:

VeriSign

Range Selection



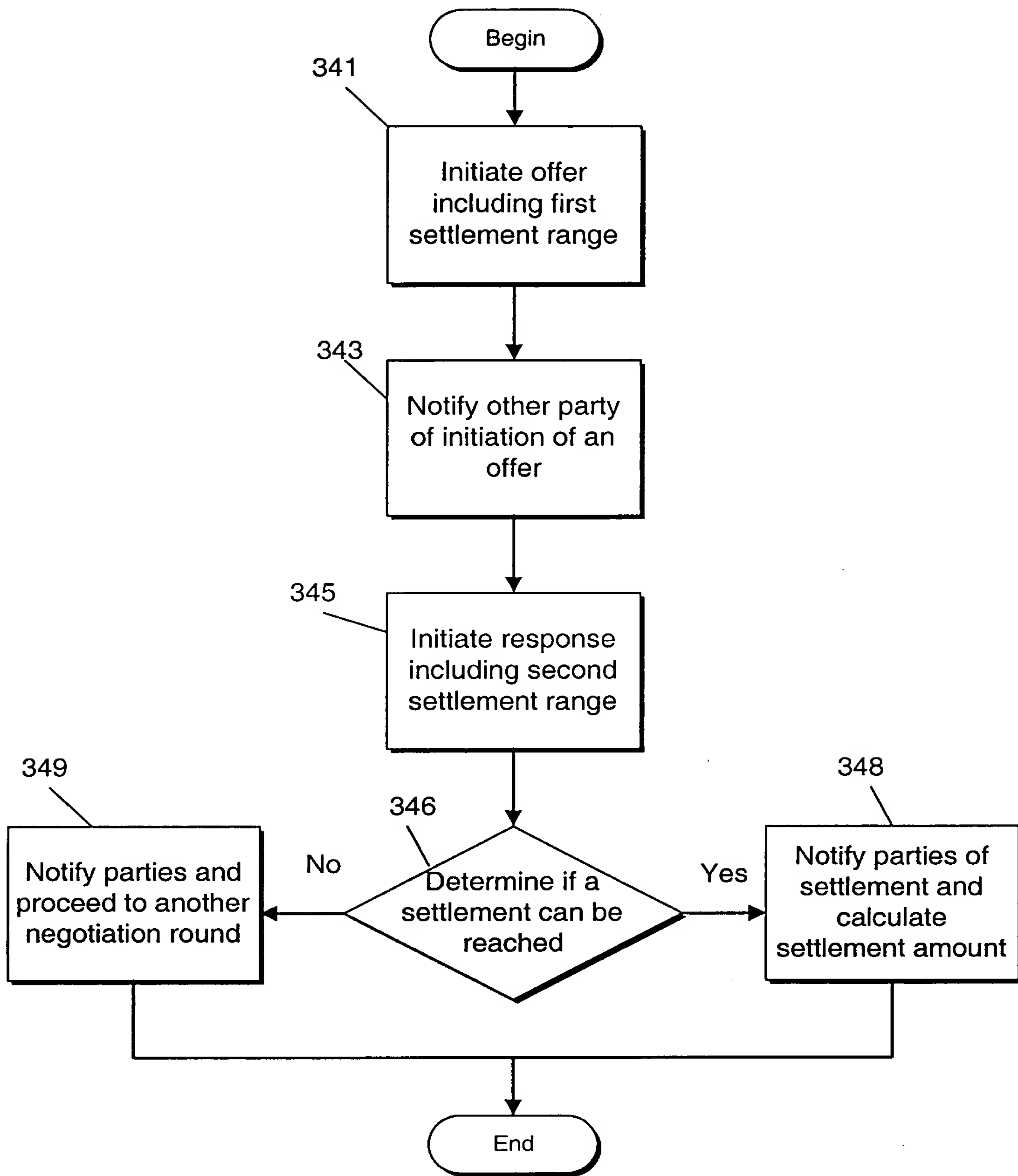


FIG. 34

FIG. 35

Calculate Potential Settlement Amounts

From Amount

To Amount

\$30,000.00

\$32,000.00

Option 1 Settlement Calculation:

\$30,000

\$32,000

Option 2 Settlement Calculation:

\$29,000

\$33,000

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VeriSign

https://www.resolveitnow.co...

RangeSelect.asp?RangeID=1&CaseID=7019

Search Favorites History Mail Print Edit

RangeSelect.asp?RangeID=1&CaseID=7019

reamlining How
aims and Disputes are Resolved

Customer Service | Apply Now | Login | Respond to a Claim

Selection for Claim #5465465

Enter your desired increment amount: 2000 Refresh Ranges

A: \$0 - \$2,000	G: \$12,000 - \$14,000	M: \$24,000 - \$26,000
B: \$2,000 - \$4,000	H: \$14,000 - \$16,000	N: \$26,000 - \$28,000
C: \$4,000 - \$6,000	I: \$16,000 - \$18,000	O: \$28,000 - \$30,000
D: \$6,000 - \$8,000	J: \$18,000 - \$20,000	P: \$30,000 - \$32,000
E: \$8,000 - \$10,000	K: \$20,000 - \$22,000	Q: \$32,000 - \$34,000
F: \$10,000 - \$12,000	L: \$22,000 - \$24,000	R: \$34,000 - \$36,000

Select Claimant:

John Doe (\$30,000 - \$32,000)

Selected Range: 30000 32000

Option One (default)

Option Two (expanded parameters)

Set Settlement Range Finished

FIG. 36

Terms and Conditions

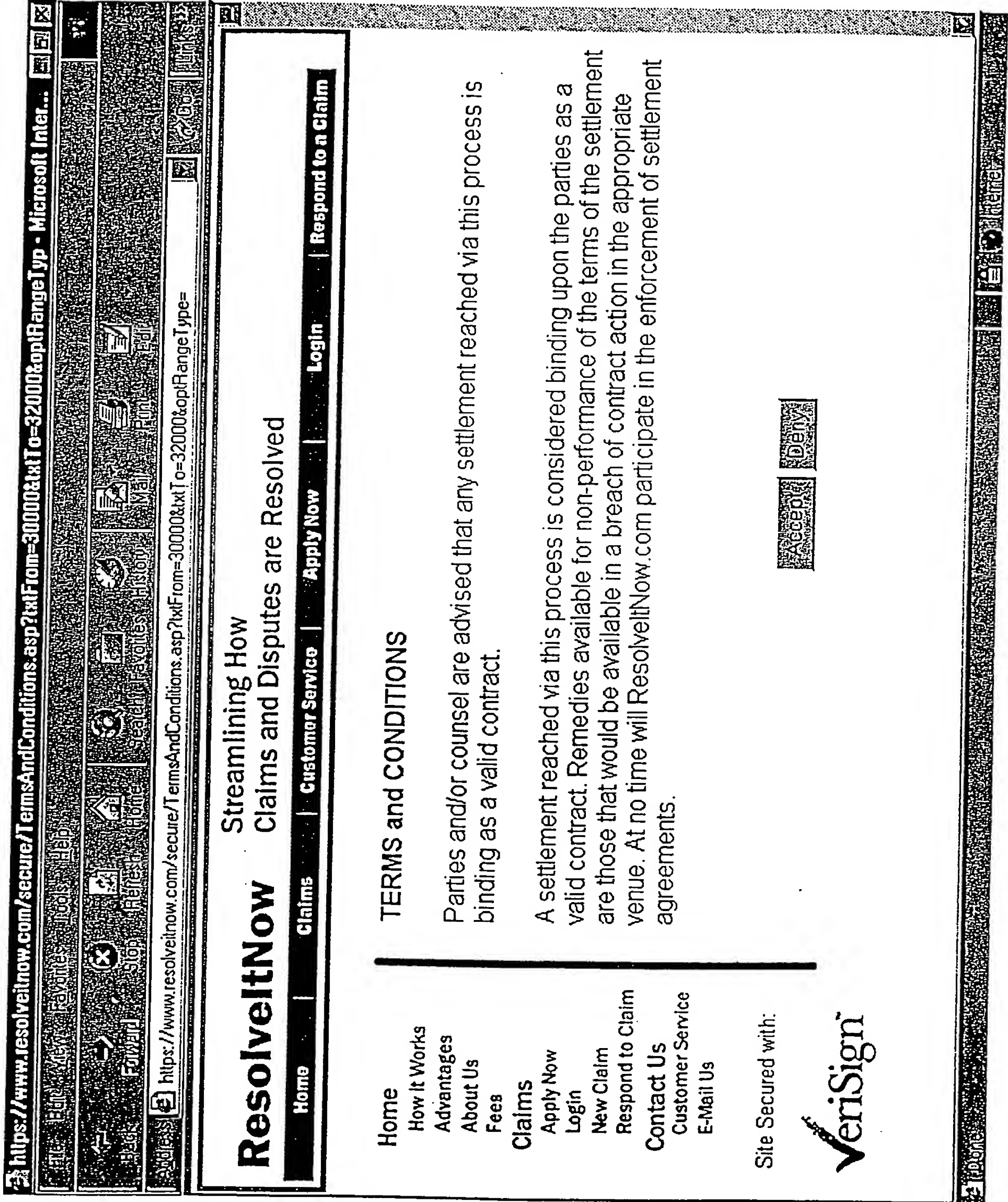


FIG. 37

Filing Completed

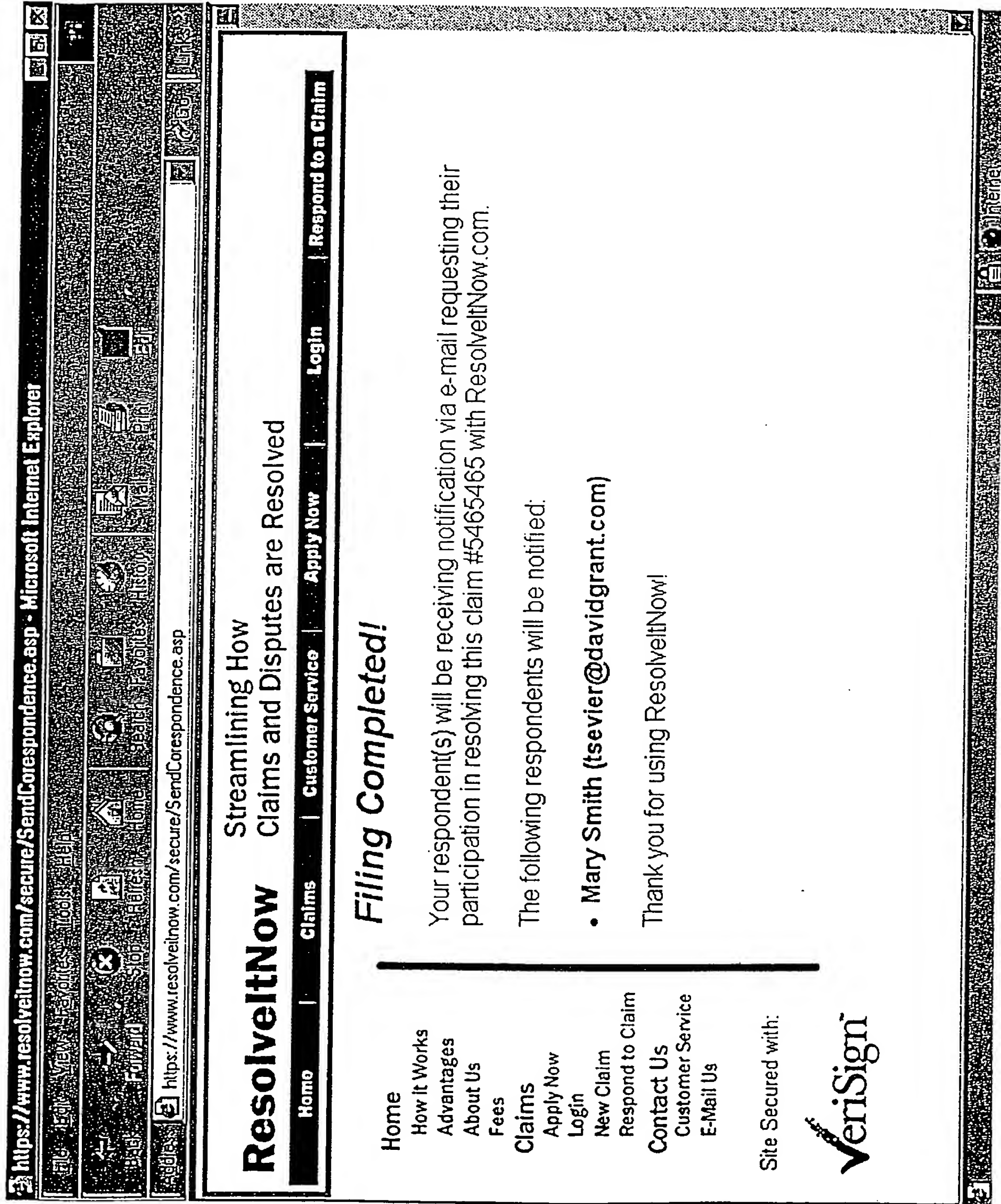
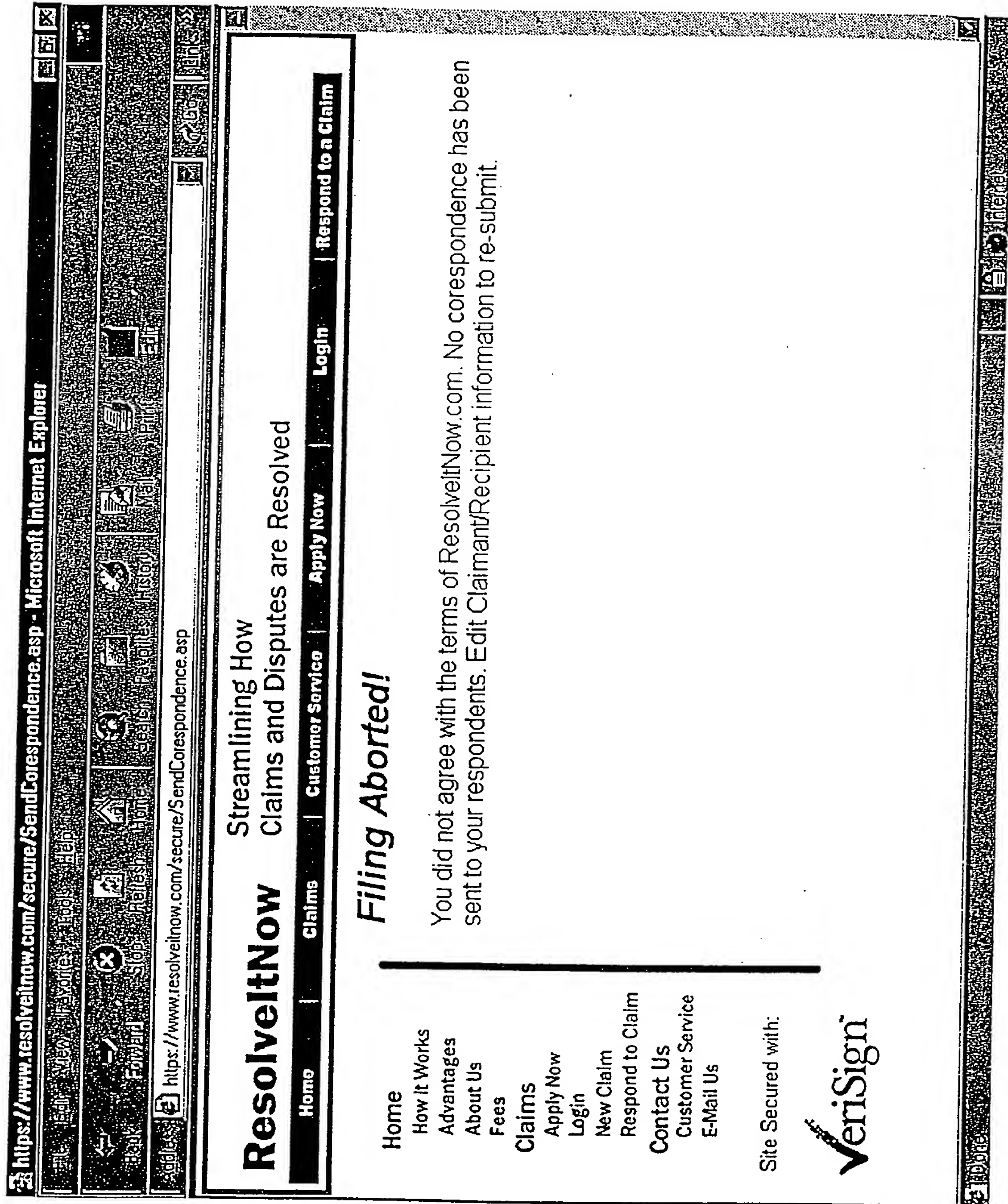


FIG. 38

Filing Aborted



Claims Status

<https://www.resolveitnow.com/secure/claims/claims.asp?CalledFrom=Button> - Microsoft Internet Explorer

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<https://www.resolveitnow.com/secure/claims/claims.asp?CalledFrom=Button>

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Site Secured with:

Claims

Claim #: 687454634 **Date:** 5/1/00 3:08:55 PM **Active**

Claimant(s)	Replying Party (ies)
Henry James Add/Delete Parties Modify Range Selection Delete Claim	Frank Wells
Claimant(s) Replying Party (ies)	
John Doe Add/Delete Parties Modify Range Selection Delete Claim	Mary Smith
Claimant(s) Replying Party (ies)	

Claim #: 5465465 **Date:** 5/1/00 3:02:58 PM **Active**

Claimant(s)	Replying Party (ies)
John Doe Add/Delete Parties Modify Range Selection Delete Claim	Mary Smith
Claimant(s) Replying Party (ies)	

Claims

Claim #: 687454634 **Date:** 5/1/00 3:08:55 PM **Active**

Claimant(s)	Replying Party (ies)
Henry James Add/Delete Parties Modify Range Selection Delete Claim	Frank Wells
Claimant(s) Replying Party (ies)	

Claim #: 5465465 **Date:** 5/1/00 3:02:58 PM **Active**

Claimant(s)	Replying Party (ies)
John Doe Add/Delete Parties Modify Range Selection Delete Claim	Mary Smith
Claimant(s) Replying Party (ies)	

FIG. 40

Reply to a Claim – Range Selection

<https://www.resolveitnow.com/secure/RespondentRangeSelect.asp> - Microsoft Internet Explorer

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[File](#) | [Edit](#) | [View](#) | [Favorites](#) | [Tools](#) | [Help](#)

<https://www.resolveitnow.com/secure/RespondentRangeSelect.asp>

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Site Secured with:

Range Selection

You may select any amount from the displayed range. You may also choose to input your own range by typing in the fields supplied below*.

Increment Selected: **\$3,000**

A: \$0 - \$3,000	G: \$18,000 - \$21,000	M: \$36,000 - \$39,000
B: \$3,000 - \$6,000	H: \$21,000 - \$24,000	N: \$39,000 - \$42,000
C: \$6,000 - \$9,000	I: \$24,000 - \$27,000	O: \$42,000 - \$45,000
D: \$9,000 - \$12,000	J: \$27,000 - \$30,000	P: \$45,000 - \$48,000
E: \$12,000 - \$15,000	K: \$30,000 - \$33,000	Q: \$48,000 - \$51,000
F: \$15,000 - \$18,000	L: \$33,000 - \$36,000	R: \$51,000 - \$54,000

Selected Range: -

[Submit Range](#)

Round 1

FIG. 41

Offer Submission - Accepted

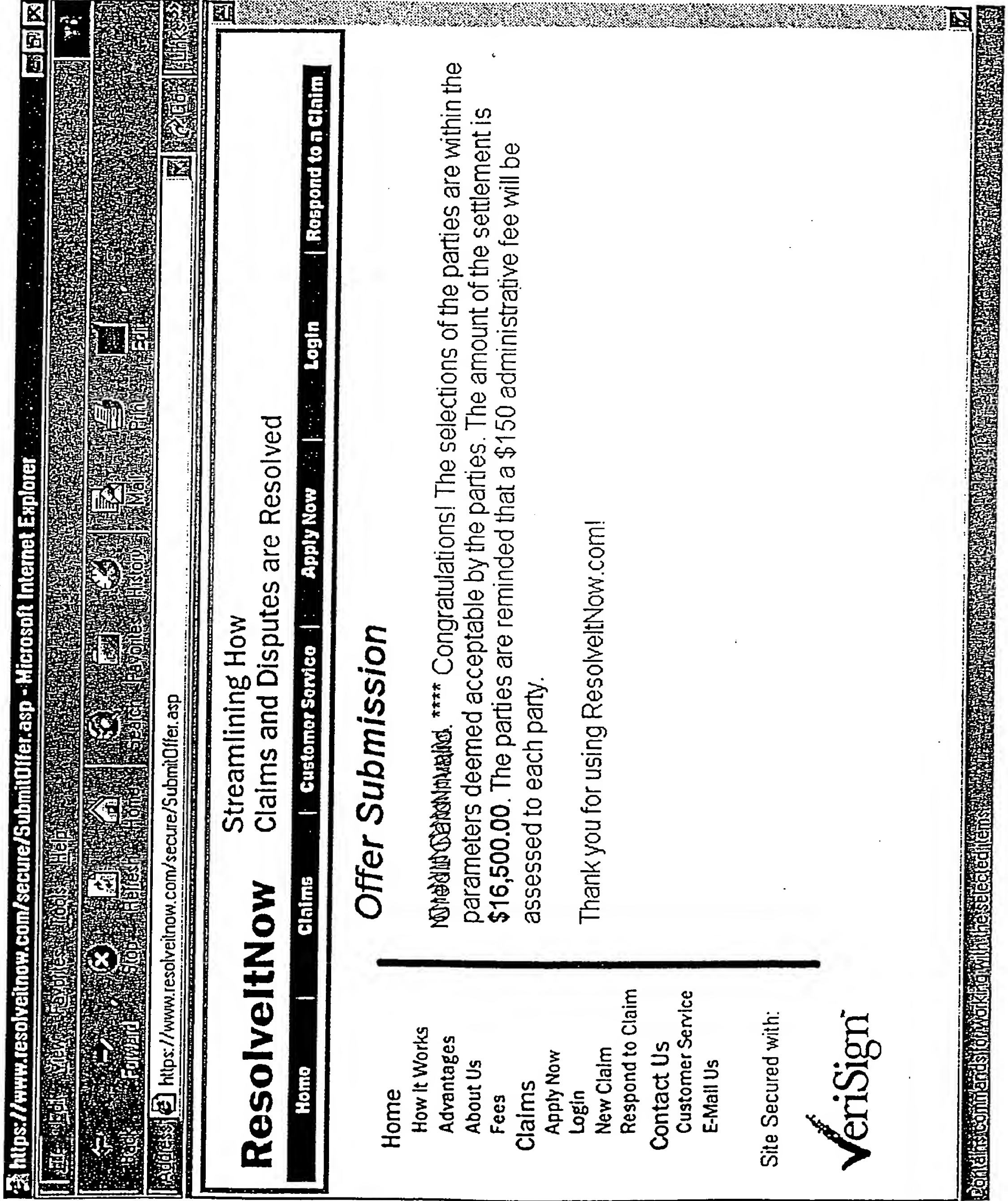
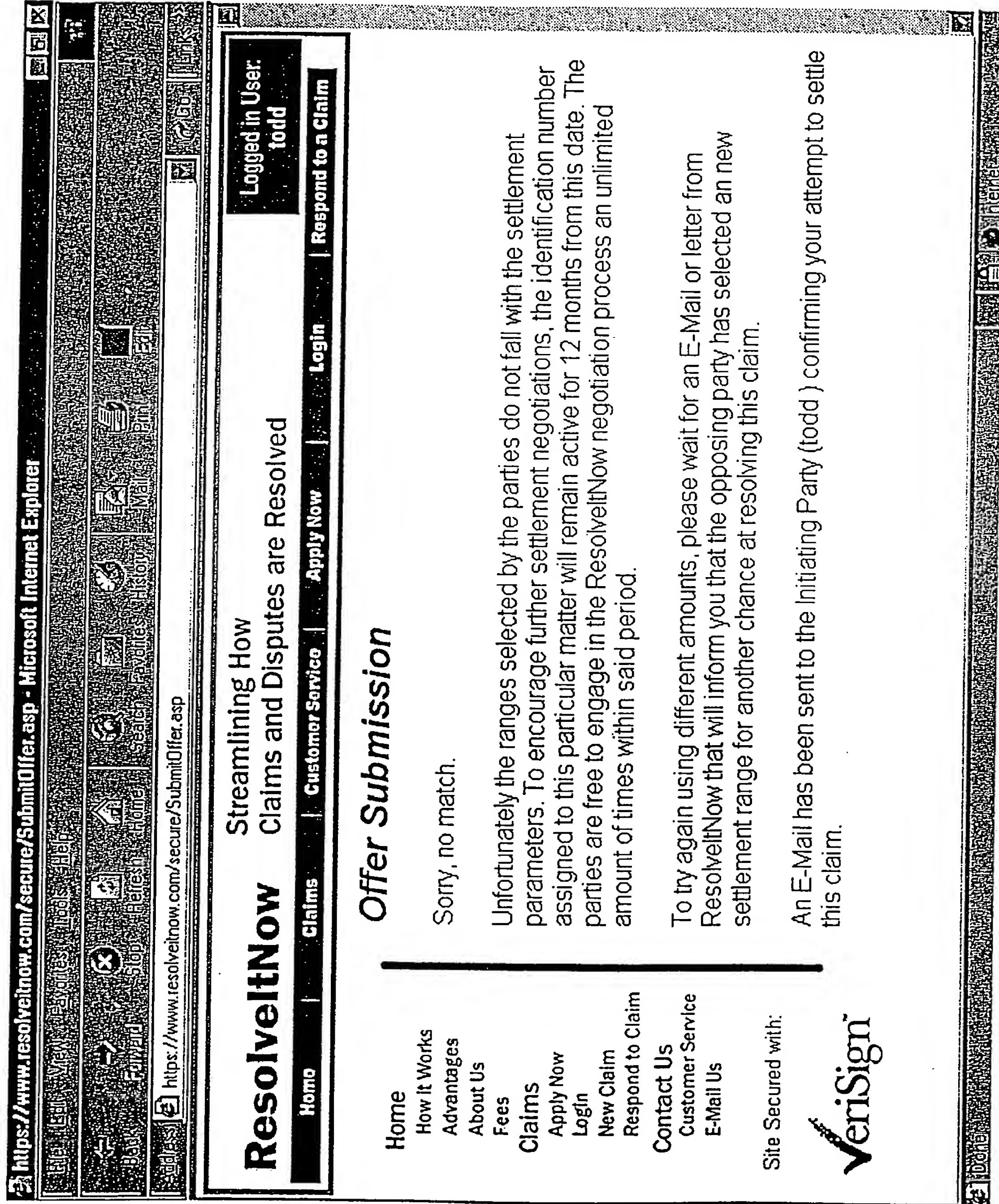


FIG. 42

Offer Submission – No Match

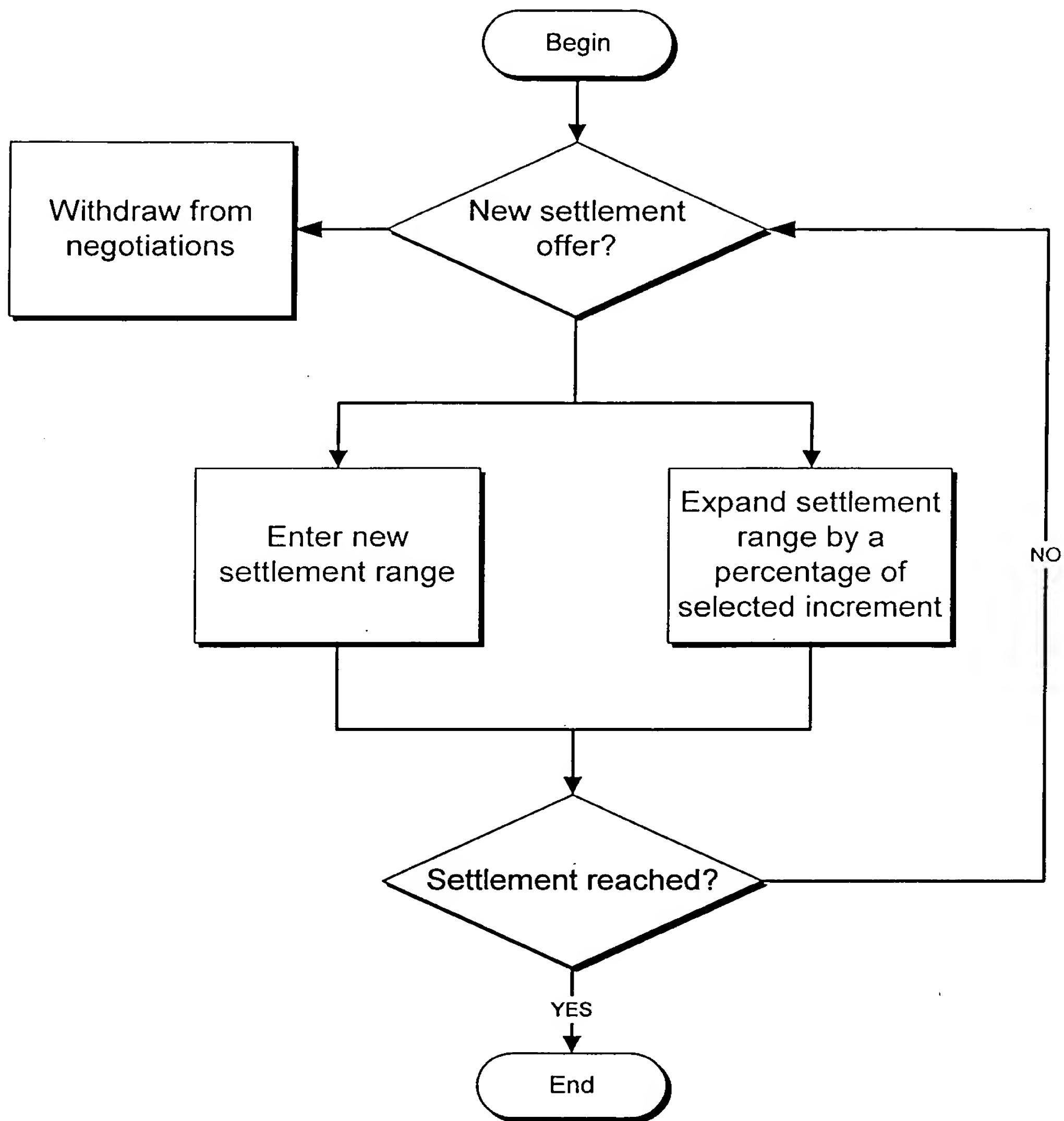


FIG. 43

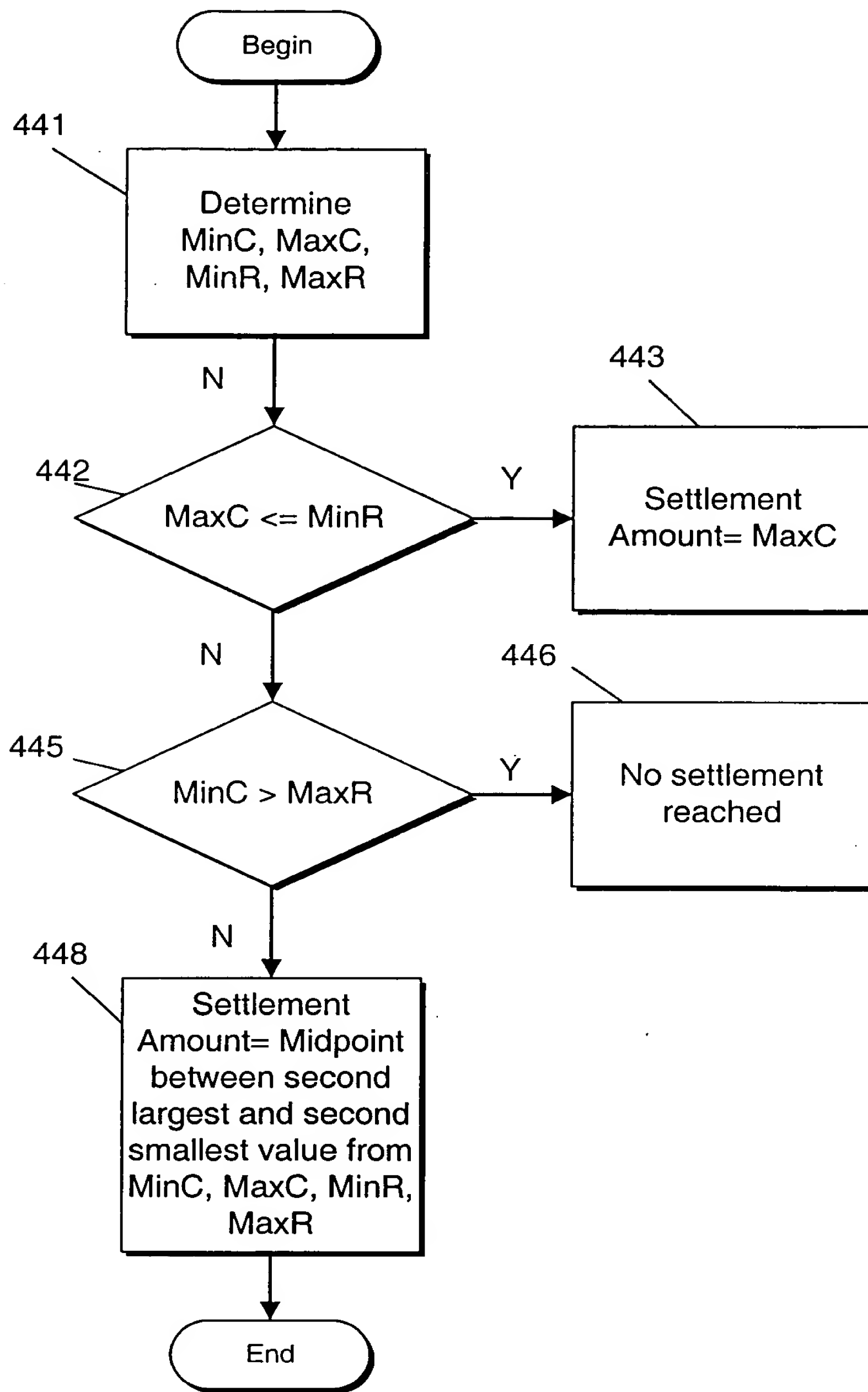


FIG. 44